

Agenda

Meeting: North Yorkshire Police and Crime Panel

Venue: Snow Room, City of York Council, West Offices, Station Rise, York, YO1 6GA

Date: Thursday 17 May 2018 at 10:30 am

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Business

1. Apologies
2. Minutes of the Meeting held on 19th April 2018.
3. Declarations of Interest.
4. Public Questions or Statements to the Panel.

(Pages 8 to 15)

- Any member of the public, who lives, works or studies in North Yorkshire and York can ask a question to the Panel. The question or statement must be put in writing to the Panel no later than midday on Monday 14th May 2018 to Diane Parsons (contact details below).
- The time period for asking and responding to all questions will be limited to 15 minutes. No one question or statement shall exceed 3 minutes.
- Please see the rules regarding Public Question Time at the end of this agenda page.

North Yorkshire Police and Crime Commissioner to attend for Items 5 to 8

5. Members' Questions.
6. 101 service performance update – reports by the PCC.

- (a) Force Control Room report (Dec 2017); (Pages 16 to 26)
- (b) Call handling performance update (April 2018). (Pages 27 to 28)
7. Force Control Room investment – reports by the PCC.
- (a) Decision Notice: 101/999 and Crime Recording Improvements; (Pages 29 to 31)
- (b) Force Control Room and Crime Occurrence Management Unit: Business Case (Pages 32 to 61)
8. The future of police complaints in North Yorkshire – report by the PCC. (Pages 62 to 68)
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9. Balanced appointment objective: Panel membership update – report by the Panel Secretariat. (Pages 69 to 70)
10. Update to the Panel’s complaints handling leaflet – report by the Panel Secretariat. (Pages 71 to 78)
11. Media protocol for the Police and Crime Panel – report by the Panel Secretariat. (Pages 79 to 80)
12. Work Programme - report by the Panel Secretariat. (Pages 81 to 83)
- Dates of future meetings (all commencing at 10:30am):
 - Thursday 19 July 2018 – Selby District Council, Selby.
 - Thursday 20 September 2018 – County Hall, Northallerton.
 - Thursday 15 November 2018 – City of York West Offices, York.
13. Such other business as, in the opinion of the Chairman, should, by reason of special circumstances, be considered as a matter of urgency.

Barry Khan
Assistant Chief Executive (Legal and Democratic Services)

County Hall
Northallerton

9th May 2018

NOTES:

- (a) Members are reminded of the need to consider whether they have any personal or prejudicial interests to declare on any of the items on this agenda and, if so, of the need to explain the reason(s) why they have any personal interest when making a declaration.

The Panel Secretariat officer will be pleased to advise on interest issues. Ideally their views should be sought as soon as possible and preferably prior to the day of the meeting, so that time is available to explore adequately any issues that might arise.

- (b) Tea and coffee will be available outside the meeting room before the start of the meeting will Members please help themselves.

Public Question Time

The questioner must provide an address and contact telephone number when submitting a request. The request must set out the question in full. The question/statement:





1. must relate to the Panel's role and responsibilities;
2. must not be substantially the same as a question which has been put at a meeting in the past 6 months;
3. must not be defamatory, frivolous, vexatious or offensive;
4. must not require the disclosure of confidential or exempt information; and
5. must not refer to any matter of a personal nature.

At the meeting: Once the question has been approved, the questioner will be contacted to make arrangements to attend the meeting to put the question.






Questioners must attend the meeting personally to put the question. If they do not attend their question may not be answered, although they can re-submit their question at a later date.

Any questions will normally be answered at the meeting but in some cases this might not be practicable and a written answer will be provided within 14 days of the meeting.

North Yorkshire Police and Crime Panel

	Name	Photograph	Political Party
Craven District Council	Cllr Peter Madeley		Labour
Hambleton District Council	Cllr Peter Wilkinson		Conservative
Harrogate Borough Council	Cllr Michael Chambers MBE		Conservative
North Yorkshire County Council	Cllr Carl Les		Conservative
Richmondshire District Council	Cllr Russell Lord		Independent

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Ryedale District Council	Cllr Val Arnold		Conservative
Selby District Council	Cllr Mel Hobson		Conservative
Scarborough Borough Council	Cllr Sandra Turner		Conservative
City of York Council	Cllr Ashley Mason JP		Liberal Democrat
City of York Council	Cllr Peter Dew		Conservative

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Community Co-opted	Paula Stott		Community Co-opted
Community Co-opted	Santokh Singh Sidhu		Community Co-opted