



Friarage Hospital

North Yorkshire Scrutiny of Health
Committee

15 December 2017



Case for change

4 clinical areas facing challenges

- A&E
 - 24/7 anaesthetic cover
 - Critical care unit
 - Acute medicine service
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- Due to workforce challenges, evolving clinical standards



Engagement events

- 11 public events with over 420 people in attendance
- 18 further community events including:
 - Richmondshire Area Committee
 - Heartbeat Alliance Board
 - Council of members meeting (CCG)
 - Friends of the Friarage AGM
 - Upper Dales Partnership
 - Phoenix group (mental health service users and carers group)
 - Town and parish council meetings
 - Coffee meetings with Gurkha groups, military wives and the over 50 forum
- 700 surveys received to date.



Headlines to date

Early feedback includes:

- Cynicism over 'South Tees' management and the organisation's legacy of service reconfiguration at the Friarage.
- People are passionate about the hospital and the good quality care it provides
- Recruitment –understanding career choices for doctors, availability of doctors, financial incentives to recruit, cross-cover of consultants across both sites.
- Lack of understanding about clinical independencies of services
- Ambulance response times as well as patient transport with distance and rurality a key issue for both patients and visitors
- Need to influence national policy



What will we do with feedback?

- Feedback report will be produced by the Trust and made public before potential formal consultation begins
- Content will include:
 - Independent evaluation of stakeholder launch event and 12 public events
 - Independent evaluation of survey and feedback cards
 - Discussion and feedback from all other stakeholder meetings, Emails, letters and phone calls received
 - Staff feedback from specific events
 - Correspondence through other routes (eg. MP letters and letters from statutory authorities)
- The themes and outcomes from the engagement will be considered throughout the development of our potential scenarios and the sustainable vision for the Friarage Hospital

