

North Yorkshire County Council

Business and Environmental Services

Executive Members

17 November 2017

Review of hazardous waste collection and disposal service.

Report of the Assistant Director - Transport, Waste and Countryside Services

1.0 Purpose Of Report

- 1.1 To outline the business case (attached as Appendix 1) for the review of hazardous waste collection and disposal service, including an options appraisal.
- 1.2 To seek approval from the Corporate Director BES, acting in consultation with BES Executive Members, to withdraw the restriction on accepting hazardous household waste at HWRCs from April 2018.

2.0 Background

- 2.1 The County Council's policy states that it will provide HWRC's for the use of North Yorkshire residents for disposal of their household waste. Whilst all non-hazardous household waste is accepted at the HWRC's, currently only certain 'hazardous' household waste (e.g. oil, asbestos, batteries) is accepted at HWRC's. Instead the County Council provides a monthly collection from residents' homes for other hazardous household waste (HHW). The collections are provided free of charge for residents. In 2016-17, a total of 424 requests for collection were received. The total cost was £27,735, of which £19,775 was for collection and £7,960 was for disposal. The average cost of collection and disposal was £47 and £19 respectively.
- 2.2 Examples of HHW collected from residents' homes include white spirit, oil based paint, paint brush cleaners, stain removers, drain cleaners, glues, photographic chemicals, pesticides, insecticides, lawn treatments, fungicides, weed killers, wood preservatives, antifreeze, brake fluid and lubricants. The European Waste Catalogue is a list of waste types, established by the European Commission Decision 2000/532/EC1, which categorises wastes based on a combination of what they are and the process or activity that produces them. Each waste has a 6 digit six-digit EWC code, with hazardous waste codes marked by an asterisk (*). Waste brought to the HWRCs by residents and placed in the residual waste container, when transferred off site is classified as; 20 03 01- Mixed Municipal Waste, even if this contains an element of potentially hazardous waste such as household batteries, weed killer or oil based paint. If such wastes are separated, when transferred off site they would be considered to be hazardous wastes and the EWC code would reflect this. For example, oil based paints would be coded as 20 01 27*- paint, inks, adhesives and resins containing hazardous substances.
- 2.3 Whilst these are classified for the purpose of this report as 'hazardous' household waste, they are only considered 'hazardous' within the meaning of Hazardous Waste Regulations 2005 when they are separated from other waste. Although there is guidance suggesting that hazardous waste should be kept separate from general municipal waste and the Waste Framework Directive states that necessary measures should be taken so hazardous waste is not mixed with other categories of waste, if

brought to the HWRC as part of household waste the disposal of any of these items as part of the normal household waste disposal system is acceptable.

2.4 The HHW collection service commenced over ten years ago and was provided at a time when residual waste was disposed of to landfill. The reasons for the restrictions at HWRCs have been lost over time, but are likely to have been as a result of EU legislation and guidance concerning the use of landfill as a method of disposal for these 'hazardous' types of material. The alternative offer of a collection service was a practical response to the County Council's duty to receive and dispose of all household waste. Information on the collection service is available at <https://www.northyorks.gov.uk/hazardous-waste-disposal> although the service is not advertised or promoted further.

2.5 The development of Allerton Waste Recovery Park (AWRP) has provided an opportunity to review how the County Council deals with HHW including the types mentioned in paragraph 2.2 to establish if there is any benefit in continuing with a restriction at HWRCs and offering separate collection as an alternative.

3.0 Options Appraisal

3.1 An appraisal of 26 options for dealing with hazardous household waste has been considered (included as Annex 2 of the business case). The options appraised are based upon the following principles.

- Continue as we are - the County Council restricts the acceptance of HHW at HWRCs and provides a free collection of HHW from residents' homes.
- The County Council provides a free collection of HHW from residents' homes and the district councils pay for collection.
- The County Council provides a collection of HHW from residents' homes and the residents pay for collection.
- The district councils provide a HHW collection service.
- All or some HWRCs accept (all/some of) these additional HHW.
- HWRCs accept none of these wastes with no alternative separate collection.
- A combination of the above.

4.0 Service provide by other Waste Disposal Authorities

4.1 A survey of the HHW service provided by other Waste Disposal Authorities resulted in 33 responses. The main outcomes are:

- The majority of authorities (82%) provide an extensive/good range of hazardous household waste facilities at their HWRCs, including separation and separate disposal.
- Only 2 authorities (6%) do not accept these types of wastes at their HWRCs.
- The majority of authorities (82%) do not provide a collection service for household hazardous waste from residents' homes.
- Of the 6 (18%) who offer a collection from residents' homes, mainly for asbestos, only 2 of these make a collection charge for non-asbestos materials.

5.0 Consultation

5.1 A public consultation exercise was carried out between 10th July and 2nd October 2017 to seek the views of residents about how we can help them dispose of HHW. This considered a number of key issues for residents relating to the above options including:

- Accepting HHW at the HWRCs.
- Charging for home collection service for some or all types of wastes.
- Ceasing to provide a home collection service for some or all types of HHW.

- 5.2 There have been 424 responses to the consultation have been received. The key results are:
- On average 32% have never needed to dispose of these types of waste.
 - On average 34% place these types of waste in their normal household bin.
 - On average 24% dispose of these wastes at the HWRCs.
 - Only 10% of respondents have used the current HHW collection service.
 - 96% responded “Yes” when asked “Currently we do not accept such hazardous waste at our HWRCs. If you could, would you take these wastes to an HWRC if facilities were available to accept them?”
 - 58% said that it is reasonable to cease the home collection service if we provide a free service at the HWRCs. 56% thought it reasonable to charge for the home collection service if it is provided in this case.
 - Whilst only 34% said they would be prepared to pay for the collection of these types of waste, 46% thought it unreasonable for us to charge. 42% thought £10 would be a reasonable charge for collection of 7 items of HHW. The average cost of a collection in 2016-17 was £47, so charges at this level would not enable us to recover our collection costs.
- 5.3 Further results are included within section 6 of the business case. The consultation also included the opportunity to comment further on HHW, these comments are included as Annex 3 of the business case. The main themes of the comments are:
- Lack of knowledge of what constitutes hazardous waste and lack of information about what to do with hazardous wastes.
 - The potential for fly tipping of these materials if they are incorrectly disposed of due to charging or limited service provision.
 - Concerns about charging for collection of these wastes.
 - Accessibility to the service for those unable to take their waste to the HWRCs, need for the provision of a collection service.
 - Provision of the service at the HWRCs allowing opportunity to dispose of these wastes easily and in comparison to the collection service would be more cost effective.
 - Concerns regarding accessibility if the service is provided only at some HWRCs.
- 5.4 A potential effect of the consultation has been to raise awareness of the HHW service, collection requests between July and September 2017 are 30% higher than for the same period in 2016/17.

6.0 Feedback from other stakeholders

- 6.1 Several other stakeholders have a role in regard to the delivery of the service. Each has been asked for their input into what the future service should look like.
- 6.2 Yorwaste Ltd
Yorwaste manage the HWRC service across the 20 sites. Cost for providing a service that accepts these wastes into separate containers are significantly more than the current costs, their preferred option for the future service would be to provide separate containers to accept paint at the majority of the HWRCs, but this would incur additional costs. There may be a small number of HWRCs where this is not possible due to the size of the site to house storage containers. This would require additional storage containers and appropriate staff training and procedures.

- 6.3 Honley Environmental Services Ltd
Honley provide the monthly HHW collection and disposal service across North Yorkshire from residents homes and collect from the HWRC quarantine containers (for HHW currently removed from the residual waste containers) when they are full. Honley also supply services to Bradford, Leeds and York Councils' which accept the majority of these types of wastes at their HWRCs.
- 6.3.1 The majority of the waste collected from the other authorities HWRCs is paint related. Collections are made fortnightly in the summer period and monthly at other times to the HWRCs in York.
- 6.3.2 Honley kindly offered to be involved in the development of the service, including giving guidance and training to HWRC staff on how to manage items safely. This would also include a quick reaction service if certain difficult (obscure) materials were received (e.g. mercury, explosives and Strychnine which would still require quarantining and separate disposal arrangements)
- 6.3.3 Based on current quantities the cost of carrying this out is likely to be similar to current costs for home collections but it is expected that the volume will increase, especially that of waste paint.
- 6.4 Amey
Amey provide the waste treatment service for residual waste for the County Council, but this does not include separated HHW. A request for comments on the future of the HHW service sent to Amey has not been formerly responded to, but at the Allerton Waste Recovery Park team meetings Amey have stated that they have no concerns regarding options for these wastes.
- 6.5 York and North Yorkshire Waste Partnership (YNYWP)
The 7 district/borough councils, the County Council and City of York Council make up the waste partnership. The district/borough councils have a responsibility under the Environmental Protection Act 1990 to arrange for the collection of household waste. None of the district councils have formerly responded to the invitation to comment on the service, but feedback at the YNYWP meetings is that the district councils consider the best option for these wastes is for them to be accepted at HWRCs, they appear not to want to provide a collection service themselves. They appear to have no issue with the option of an agreement being in place to allow the County Council to provide a collection service for these wastes.
- 6.6 Yorkshire Water
An appropriate contact at Yorkshire Water was sourced by the Assistant Director Strategic Resources. Unfortunately we have not received a response to the invitation to comment on the service

7.0 Options for Cost Recovery

- 7.1 As a waste disposal authority, the County Council is unable to recover any disposal costs for HHW from residents. The costs of the service as currently provided have increased with an increased awareness, but cost recovery and reductions could be realised through a variety of means. However, some options are outside NYCC control and cannot be delivered without collaboration from district councils or other 3rd parties:
- District Councils could provide a collection service for HHW reducing NYCC costs but NYCC would still have to pay for disposal. The district councils have indicated they would not be willing to provide this service.

- The County Council could continue to provide a free collection of HHW from residents' homes and the district councils reimburse NYCC its collection costs. As above, the district councils have indicated they are unwilling to pay for this service.
- The County Council could provide a collection of HHW from residents' homes and ask residents to pay for collection – although this would exceed NYCC's powers and could only be done by agreement of district councils which is likely to be given. However, costs are likely to be prohibitive for residents.
- The current restriction on HHW at HWRCs is removed and all or some HWRCs accept (all/some of) these wastes within the residual waste skips. If the HHW are taken within the residual waste there will be significant collection and disposal savings. HHW would then be disposed of at AWRP as part of the normal household waste stream, with suitable controls and environmental protection systems in place.
- All or some HWRCs accept (all/some of) these wastes within separate containers. If the HHW are taken within separate containers then there will be significant additional collection and disposal costs. These additional costs would be reduced by offering a service at only some of the HWRCs but this would create significant inconvenience for customers wishing to dispose of HHW and having to travel to only limited numbers of HWRCs. In practice it is likely that the HHW will be disposed of within residual waste if the alternative is significantly less convenient, negating the purpose of this option.
- HWRCs accept none of these wastes. If no service is provided then these wastes will either be disposed of inappropriately and cause damage to the environment, or most likely disposed of with other residual waste.

8.0 Legal Implications

- 8.1 The County Council has a duty to arrange for the disposal of household waste collected by the district/borough councils and to arrange places to be provided at which residents may deposit their household waste free of charge as set out in Section 51 of the Environmental Protection Act 1990. This is carried out through the provision of 20 HWRCs across North Yorkshire.
- 8.2 The Council does not have a duty to provide a collection service for HHW. Legal advice is that the Council can arrange HHW collections, but only if this function is delegated to it by the district councils or it does so pursuant to an SLA and subject to the delegation/SLA there could be scope to make a charge to the district councils for providing the service. Currently whilst there is acceptance by the district councils that the County Council carries out this collection service this has only been informally agreed at the YNYWP.

9.0 Conclusion

- 9.1 Based on the options appraisal, public consultation and considering stakeholder feedback, the following options are discounted:
- Continue as we are - the County Council provides a free collection of HHW from residents' homes. This is discounted because it is poor value for money and inconvenient for customers who have to wait up to 6 weeks for collection.
 - District councils provide collection service for HHW. Discounted as district councils have indicated they do not want to provide a collection service.
 - The County Council provides a free collection of HHW from residents' homes and the district councils pay for collection. Discounted as district councils have indicated they do not want to pay for a collection service for HHW.

- The County Council provides a collection of HHW from residents' homes and the residents pay for collection. This is discounted because the consultation shows that residents may be willing to meet a small portion (£10) of the average cost of collection but actual costs are nearer £47 per collection. This option is only likely to recover a small proportion of actual costs at best.
- Accept all or some HHW at HWRCs within separate containers. This is discounted on the basis that estimates provided by Yorwaste suggest it would cost at least £60k per year compared to the current cost of £28k to accept all HHW at HWRCs. In addition, it is probable that extra containers would be required at a one off cost of £50k.
- HWRCs accept none of these wastes. This is discounted as it would represent a failure to provide a statutory service to deal with household waste and practically could result in waste being disposed of inappropriately.

9.2 The most realistic alternative option for the existing service is to facilitate the acceptance of these wastes at all 20 of the HWRCs. Savings can only be delivered if these HHW are disposed of with residual waste. Allerton Waste Recovery Park now provides a safe and controlled disposal route. Based on this it would be appropriate to stop the current collection service and direct residents to the HWRCs to dispose of their HHW. It is estimated that this would save £25k.

9.3 Whilst this will meet the Council's statutory requirements it will result in those unable to access the HWRCs being reliant on family friends and neighbours to deliver their HHW to the sites, this is acceptable under existing County Council policies.

10.0 Equalities Impact Assessment

10.1 Whilst a number of the above options (if impact assessed) may raise issue in respect of equalities and diversity requirements, the option recommended raises one issue for those unable to access the HWRC service directly themselves (EIA included as Annex 4 of the business case). Existing HWRC policy requirements offer an option for residents unable to access the service directly themselves.

10.2 Policy 17 - North Yorkshire County Council will allow neighbours, family, friends and charitable organisations, to deliver other residents household waste to HWRCs in accordance with published guidelines.

11.0 Finance

11.1 The current cost of the service is £28k and it is expected that whilst the majority of hazardous household wastes currently collected from residents' homes will be catered for in the residual waste at the HWRCs and domestic bins, some will still require separation at the HWRCs and placing into the quarantine bins. This will require collection at an estimated £3k cost. Expected savings are £25k.

12.0 Recommendation

- 12.1 That the Corporate Director BES, acting in consultation with BES Executive Members:
- a) Notes the content of this report
 - b) Approves the acceptance of the receipt of hazardous household waste at HWRCs from 1 April 2018 and the consequent cessation of the alternative collection service currently provided by NYCC from this date.

IAN FIELDING

Assistant Director Transport, Waste and Countryside Services

Author of Report: Andy Holmes

Background Documents: None

Project Business Case

Document Version Control			
Version Number	Reason for Change	Author	Date
1.0	Original Document	Andy Holmes	25/10/17

Project Overview			
Project Reference:	1625		
Project Name:	Review of hazardous waste collection and disposal service		
Project Size:	Small	Document Author:	Kerry Green
Project Sponsor:	Tony Norris	Project Manager:	Andy Holmes
Programme (this project is part of):	2020 BES WACS	Programme Manager:	Tony Vardy
Directorate/Service Area:	BES Transport Waste & Countryside Services	Senior User:	Kerry Green

PROJECT BACKGROUND

All 20 of our HWRCs already accept various types of Household Hazardous Wastes (HHW) such as car batteries, CRT/TVs, household batteries, fluorescent tubes and 7 also accept cement bonded asbestos; however the County Council also currently provides a monthly collection from residents' homes for other types of HHW. The collections are provided free of charge for residents. In 2016-17, a total of 424 requests for collection were received.

Examples of HHW collected from residents' homes include white spirit, paint (not water based), paint brush cleaners, stain removers, drain cleaners, glues, photographic chemicals, pesticides, insecticides, lawn treatments, fungicides, weed killers, wood preservatives, antifreeze, brake fluid and lubricants.

Analysis of the 424 collections made in 2016-17 show that:

- Total cost was £27,735, of which £19,775 was collection cost and £7,960 was disposal cost.
- Collection costs broken down by district council areas (costs not passed onto district councils currently).

District/Borough Council	Cost of collection
Craven	£3,310
Hambleton	£3,825
Harrogate	£6,485
Richmondshire	£885
Ryedale	£2,190
Scarborough	£2,005
Selby	£1,075
Total cost of collection	£19,775

- Average cost of collection and disposal was £47 and £19 respectively
- Paint only collections cost £8.5k (est) to collect and dispose
- Paint made up 31% of the materials collected, with garden related materials accounting for 16%
- 16% of paint containers were nearly empty
- The 424 collections in total weighed less than 10 tonnes, costing the Council £2774 per tonne to collect and dispose of.

The service commenced over ten years ago, to ensure residents had a safe and secure way of disposing of domestic hazardous wastes and to remove hazardous waste from disposal at landfill. Whilst the facilities at the HWRCs would still require upgrading to ensure safe containment of such materials, the cost of upgrading the site licences/permits has been negated as the sites now all have standard rules permits which allow for up to 10 tonnes of hazardous wastes to be on site at any one point in time.

The service is not actively promoted but if a customer takes HHW to a HWRC they are provided with details of the collection service so they have to return home with the materials and contact the Customer Resolution Centre. There is also a small section on the Council's [website](#) providing details of the service.

Customer Services receive telephone requests for the service and take details of the types and quantity of hazardous waste that is to be collected. They then email this information to the business support team for TWACS who then log the details into a spreadsheet before it is sent on to the contractor each month. Customers can also email their request to waste.management@northyorks.gov.uk. Collections are generally made the second week of the following month, this means that some customers are waiting up to 6 weeks for a collection to take place.

A separate project brief has been prepared suggesting the creation of an online form to capture this information. This project is on hold until the review of this service has finished and a decision will be taken at that point as to whether the online customer form will be progressed.

Legal background

The Council has a duty to arrange for the disposal of household waste collected by the district/borough councils and to arrange places to be provided at which residents may deposit their household waste free of charge as set out in [Section 51 of the Environmental Protection Act 1990](#). This is carried out through the provision of 20 HWRCs across North Yorkshire.

The [European Waste Catalogue](#) is a list of waste types, established by the European Commission Decision 2000/532/EC1, which categorises wastes based on a combination of what they are and the process or activity that produces them. Each waste has a 6 digit six-digit EWC code, with hazardous waste codes marked by an asterisk (*).

Waste brought to the HWRCs by residents and placed in the residual waste container, when transferred off site is classified as;

20 03 01- Mixed Municipal Waste,

even if this contains an element of potentially hazardous waste such as household batteries, weed killer or oil based paint. If such wastes are separated, for example oil based paints, when transferred off site they would be considered to be hazardous wastes and the EWC code would reflect this is;

20 01 27*- paint, inks, adhesives and resins containing hazardous substances.

The Council does not have a duty to provide a collection service for HHW. Legal advice is that the Council can arrange HHW collections, but only if this function is delegated to it by the district councils or it does so pursuant to an SLA and subject to the delegation/SLA there could be scope to make a charge to the district councils for providing the service. Currently whilst there is acceptance by the district councils that the County Council carries out this collection service this has only been informally agreed at the York and North Yorkshire Waste partnership (YNYWP).

This project does not cover clinical waste collection or disposal. There is a separate piece of work being undertaken by the YNYWP looking at clinical waste in conjunction with the CCGs.

OBJECTIVES

A brief description of what the project needs to achieve – taken from the Project Brief and expanded.

A recommendation on whether the County Council's hazardous waste collection service will continue, cease or operate differently, perhaps even with a charge being levied for the service. Subject to business case approval, the recommended option would then be implemented.

BENEFITS

Outline any key cashable and non-cashable benefits the project will deliver. For example, £2m savings or improved customer access to key services – taken from the Project Brief and expanded.

- The service cost £27,735 (2016/2017) for collection and disposal. Some savings may be possible dependent upon the option taken forward.
- Charging for the service and improving promotion could potentially increase income assuming that there is demand for the service.
- Options may include the ability for customers to deliver HHW to HWRCs.
- Potentially this service may be provided in partnership with the District Councils.

ASSUMPTIONS

Please state any assumptions which you have made when calculating the benefits and costs of the project. For example the assumption the project will lead to a 10% efficiency saving in days of effort.

None.

PROJECT SCOPE

What is in scope and any exclusions (anything the project does not cover, anything which is not funded) – taken from the Project Brief and expanded.

In scope:

- Collection of hazardous waste from households
- Mechanisms to recover costs
- Options and potential for collection of hazardous waste at HWRCs

Out of scope:

- Clinical waste collections

OPTIONS APPRAISAL

What options have been considered to meet the required outcomes of the project? Describe the costs, benefits and risks of each option. Note on a small project there may be only two options: Do Nothing, or Do Something. More complex projects are likely to have a number of alternative ways in which the project can be delivered.

An appraisal of 26 options has been considered which is included as Annex 1. The options appraised are based upon the following principles.

- Continue as we are - the County Council provides a free collection of HHW from residents' homes
- The County Council provides a free collection of HHW from residents' homes and the district councils pay for collection
- The County Council provides a collection of HHW from residents' homes and the residents pay for collection
- The district councils provide a HHW collection service
- HWRCs some/all accept all/some/none of these wastes
- A combination of the above

Consultation

A public consultation exercise has been carried out between 10th July and 2nd October 2017 to seek the views of residents about how we can help them dispose of HHW. This considered a number of key issues for residents relating to the above options including:

- Accepting HHW at the HWRCs
- Charging for home collection service for some or all types of wastes
- Ceasing to provide a home collection service for some or all types of HHW.

All responses to the consultation are included as Annex 2.

In summary 424 responses to the consultation have been received. Of those an average of:

- 32% have never needed to dispose of these types of waste
- 34% place these type of waste in their normal household bin
- 24% dispose of these wastes at the HWRCs

Only 44 (10%) of respondents have used the current HHW collection service. The majority of respondents (72%) are unaware of the current service; of those aware of the service 51% had found out about it at the HWRCs. 85% of those using the service are very satisfied / satisfied with the service they received. Of those aware of the current collection service 66% had previously tried to dispose of these types of waste at an HWRC.

Respondents were also asked “Currently we do not accept such hazardous waste at our HWRCs. If you could, would you take these wastes to an HWRC if facilities were available to accept them?” Overwhelmingly 96% responded yes to this and 58% said that it is reasonable to cease the home collection service if we provide a free service at the HWRCs. 56% thought it reasonable to charge for the home collection service if it is provided in this case.

63% thought it reasonable to cease the home collection service for less HHW, such as paints and paint related materials, if we provide a free service for them at all 20HWRCs. 58% thought it reasonable to charge for the home collection service for less HHW if we provide a free service for them at the HWRCs.

36% thought it reasonable to cease the home collection service if we provide a free service at some (7) of our HWRCs for HHW. 39% thought it reasonable to charge for the home collection service if it is provided in this case.

40% thought it reasonable to cease the home collection service for less HHW if we provide a free service for them at some (7) of our HWRCs. 40% thought it reasonable to charge for the home collection service for less HHW if we provide a free service for them at some (7) of the HWRCs.

Whilst only 34% said they would be prepared to pay for the collection of these types of waste, 46% thought it unreasonable for us to charge. 42% thought £10 would be a reasonable charge for collection of 7 items of HHW. The average cost of a collection in 2016-17 was £47, so charges at this level would not enable us to recover our collection costs.

24% would be prepared to wait a week, 39% 2 weeks and 28% a month for a collection.

The consultation also included the opportunity to comment further on HHW. Comments have also been received separately from the consultation questionnaire itself, All comments received are included as Annex 2. The main themes of the comments are:

- Lack of knowledge of what constitutes hazardous waste and lack of information about what to do with hazardous wastes.
- The potential for fly tipping of these materials if they are incorrectly disposed of due to charging or limited service provision
- Concerns about charging for collection of these wastes
- Accessibility to the service for those unable to take their waste to the HWRCs, need for the provision of a collection service
- Provision of the service at the HWRCs allowing opportunity to dispose of these wastes easily and in comparison to the collection service would be more cost effective
- Concerns regarding accessibility if the service is provided only at some HWRCs.

Comments were also received about the issues caused by waste plastic, however municipal plastic wastes are not classified as hazardous under the European Waste Catalogue.

Other waste disposal authorities

A survey of the HHW service provided by other Waste Disposal Authorities resulted in 33 responses. The main outcomes are:

- The majority of authorities (82%) provide an extensive/good range of HHW facilities at their HWRCs.
- Only 2 authorities (6%) do not accept these types of wastes at their HWRCs.
- The majority of authorities (82%) do not provide a collection service for household hazardous waste from residents' homes.
- Of the 6 (18%) who offer a collection from residents' homes, mainly for asbestos, only 2 of these make a collection charge for non-asbestos materials.

Feedback from other stakeholders

Several other stakeholders have a role in regard to the delivery of the service. Each has been asked for their input into what the future service should look like.

a) Yorwaste Ltd

Yorwaste manage the HWRC service across the 20 sites. Cost for providing a service that accepts these wastes into separate containers are significantly more than the current costs, their preferred option for the future service would be to provide separate containers to accept paint at the majority of the HWRCs this would incur additional costs. There may be a small number of HWRCs where this is not possible due to the size of the site to house storage containers. This would require additional storage containers and appropriate staff training and procedures. They would also need to acquire disposal arrangements (currently through Honley Environmental Services Ltd for their existing quarantine containers).

b) Honley Environmental Services Ltd

Honley provide the monthly HHW collection and disposal service across North Yorkshire from residents homes and collect from the HWRC quarantine containers (for HHW currently removed from the residual waste containers) when they are full. Honley also supply services to Bradford, Leeds and York Councils' which accept the majority of these types of wastes at their HWRCs.

The majority of the waste collected from the other authorities HWRCs is paint related. Collections are made fortnightly in the summer period and monthly at other times to the HWRCs in York.

Honley kindly offered to be involved in the development of the service, including giving guidance and training to HWRC staff on how to manage items safely. This would also include a quick reaction service if certain difficult (obscure) materials were received (e.g. mercury, explosives and Strychnine)

Based on current quantities the cost of carrying this out is likely to be similar to current costs for home collections but it is expected that the volume will increase, especially that of waste paint. Home collections could be continued at cost.

c) Amey

Amey provide the waste treatment service for residual waste for the County Council, but this does not include separated HHW. A request for comments on the future of the HHW service sent to Amey has not been formerly responded to, but at the Allerton Waste Recovery Park team meetings Amey have stated that they have no concerns regarding options for these wastes.

d) York and North Yorkshire Waste Partnership

The 7 district/borough councils, the County Council and City of York Council make up the waste partnership. The district/borough councils have a responsibility under the Environmental Protection Act 1990 to arrange for the collection of household waste. None of the district councils have formerly responded to the invitation to comment on the service, but

feedback at the York and North Yorkshire Waste Partnership meetings is that the district councils consider the best option for these wastes is for them to be accepted at HWRCs, they appear not to want to provide a collection service themselves. They appear to have no issue with the option of an agreement being in place to allow the County Council to provide a collection service for these wastes.

e) Yorkshire Water

An appropriate contact at Yorkshire Water was sourced by the Assistant Director Strategic Resources. Unfortunately we have not received a response to the invitation to comment on the service.

Options for Cost Recovery and Reduction

As a waste disposal authority, the Council is unable to recover any disposal costs for HHW from residents. Dependent upon the option cost recovery and reductions may be made;

- Continue as we are - the County Council provides a free collection of HHW from residents' homes - no cost reduction.
- District Councils provide collection service for HHW – no collection costs for the Council.
- The County Council provides a free collection of HHW from residents' homes and the district councils pay for collection - collection income to match collection cost.
- The County Council provides a collection of HHW from residents' homes and the residents pay for collection - collection income to match collection cost.
- All or some HWRCs accept (all/some of) these wastes within the residual waste skips. If the HHW are taken within the residual waste then there will be significant collection and disposal savings. Savings would not be significantly increased by offering a service at only some of the HWRCs. If only some materials are accepted other types of HHW could be disposed of inappropriately and cause damage to the environment.
- All or some HWRCs accept (all/some of) these wastes within separate containers. If the HHW are taken within separate containers then there will be significant additional collection and disposal costs. These additional costs would be reduced by offering a service at only some of the HWRCs. If only some materials are accepted other types of HHW could be disposed of inappropriately and cause damage to the environment.
- HWRC accept none of these wastes. If no service is provided then these wastes could be disposed of inappropriately and cause damage to the environment

Option for customer service improvement

To improve the service for customers and the County Council if a collection service is continued, it is suggested that residents access the service using a web form within the customer portal. This will allow accurate information to be collected about the collection requirement, reduce customer contact, phone calls and emails and reduce the resources required in customer services and business support in recording collection data and will assist in any charging regime.

Options Discounted

Based on the options appraisal, public consultation and considering stakeholder feedback, the following are discounted:

- Continue as we are - the County Council provides a free collection of HHW from residents' homes - no cost reduction and residents have to wait up to 6 weeks for collection.
- District councils provide collection service for HHW - district councils do not want to provide a collection service themselves.
- The County Council provides a free collection of HHW from residents' homes and the district councils pay for collection - district councils are unwilling to provide a collection service/costs.
- The County Council provides a collection of HHW from residents' homes and the residents pay for collection – the consultation shows that residents may be only willing to meet a small portion (£10) of the average cost of collection £47 in 2016/17 (full cost recovery would increase this cost). It is therefore unlikely to be attractive for most customers/materials if we attempt to recover our costs. The majority of residents are happy to take these wastes to the HWRCs.
- Accept all or some HWRCs accept these wastes within separate containers. If these HHW are taken within separate containers then there will be significant additional costs. Yorwaste have provided an estimate for containment, collection and disposal of paints at £240 per lift, meaning a cost for collecting and disposing of paints from all 20 HWRCs on an estimated quarterly basis of £19k per year. The current cost for paint collection and disposal from residents' homes is £8.5k (est), paints comprise 31% of the total HHW collected.

Based on this estimate separating all HHW at the HWRCs would cost at least £60k per year compared to the current cost of £28k. It may be necessary to provide additional containers for HHW; an initial cost of £50k is estimated.

The costs could be reduced by offering a service at only some of the HWRCs; however this would reduce coverage of the service and result in HHW being disposed of inappropriately and causing damage to the environment.

- Accepting only some materials at HWRCs will mean other types of HHW could be disposed of inappropriately and causing damage to the environment.
- HWRCs accept none of these wastes. If no service is provided then these wastes could be disposed of inappropriately and cause damage to the environment

RECOMMENDED OPTION

Provide an explanation of why one of the options listed above is recommended.

The most realistic option to the existing service is to provide a service for these wastes at all 20 of the HWRCs. The consultation response - 96% would take these wastes to an HWRC, shows this as an acceptable outcome. Savings can only be delivered if these HHW are not separated but disposed of with residual waste. We have no obligation to separate these wastes at the HWRCs and Allerton Waste Recovery Park now provides a safe and controlled disposal route. Based on this it would be appropriate to stop the current collection service and direct residents to the HWRCs to dispose of their HHW. It is estimated that this would save £25k per year.

Whilst this will meet the Council's statutory requirements it will result in those unable to access the HWRCs being reliant on family friends and neighbours to deliver their HHW to the sites, this is acceptable under existing County Council policies.

PROJECT MILESTONES

Indicate any important dates associated with the project, including any required by dates (e.g. when the project must be completed)

8 Nov 2017	Final Business Case to Strategic Investment Board
17 Nov 2017	Report including FBC to BES Exec members
Dec 2017	Guidance prepared on acceptance of HHW within the residual waste stream
Jan 2018	HWRC sites prepare to accept Household Hazardous Waste in the residual waste stream
Feb 2018	Guidance included on the County Council web site
April 2018	Implementation form 01 April 2018

PROJECT RESOURCES

Will the project require resources from any of the following areas.

Area	Yes/No	Effort (Days)
ICT - Does the project involve the purchase or development of any software programme, the procurement or building of any hardware, or has a major impact on the utilisation of ICT software or systems?	No	
HR and training - Does the project involve staff transfers, training, or any other significant staff related issue?	No	
Finance - Does the project involve any complex assessment of financial information?	No	
Procurement - Does the project involve a procurement process and will this require the specialist advice and guidance from procurement specialists?	No	
Communications - Does the project require Communications resource or consultation?	No	
Business Change - Does the project have a process redesign element or a business improvement?	No	
Project Management - Does the project require a project manager?	No	Implementation will be managed within TWACS.
Legal - Does the project involve specialist legal advice and guidance?	No	
External expertise - Does the project require any Expert knowledge or services outside NYCC?	No	
Property - Does the project involve any property management resource?	No	
Other Customer Services/Business Support	No	Initially there may be a requirements to manage customer feedback within Customer Services and Business Support but this will require significantly less resources than the current requirements

If you have answered 'yes' to any of the above you should discuss resource estimates with the relevant resource manager. A list of resource managers can be found at: <http://sharepoint/sites/2020NorthYorkshire/Strategic2020/Shared%20Documents/Resource%20Management%20Process%20v2.0%20final.doc>

The cost of all resources identified above should be included in the cost/benefit analysis spreadsheet for this business case. For internal resources, you should include pro-rated salary costs including on costs.

CONSULTATION

Is there a requirement for consultation or engagement with external stakeholders? If so, when is this required (month/year or quarter/year)? If the consultation has already taken place, what was the outcome?

See options Appraisal

Consultation has been carried out around the range of options

RISKS AND ISSUES

Any risks or issues that are apparent at this stage that the project staff need to be aware of including the risk if the project is not delivered.

Future legislation requires HHW to be removed from residual waste.

DEPENDENCIES

Does this project have a link to any of the following cross cutting themes?

Cross-cutting Themes

Will this project have an impact on any of the following cross cutting themes?

- Stronger Communities – Will the project involve supporting communities to take a greater role in the provision of services?
- Partnership Working, Commercial and Alternative Delivery Models – Will the project involve changes to current charging models for services and/or provide opportunities to generate income? Will the project involve working with others to provide new ways of delivering services? For example, this could include partnership working with other councils or providing services through staff mutuals or community based social enterprises.
- Customer – Will the project involve changes to the way in which customers access and/or receive services, for example, online access to services, greater use of the customer contact centre or changes to physical access points.
- Property – Will the project have an impact on requirements for, and the use of, the property estate?
- Organisational Development – Will the project require changes to organisational structure and roles, skill sets and knowledge requirements and/or behaviour and culture change?

Theme	Yes/No	Comments
Stronger Communities	No	
Partnership, Commercial and Alternative Delivery Methods	No	

Theme	Yes/No	Comments
Customer	No	
Property	No	
Organisational Development	No	

Does this project link to, or is it dependent upon, any other programmes, projects or activities?

STAKEHOLDER MANAGEMENT AND COMMUNICATIONS

Who are the key stakeholders for this project, how are they represented and how will you communicate with them?

*District councils
Yorwaste
Honley Environmental Ltd
Amey
Residents*

EQUALITY IMPACT ASSESSMENT

If this project affects staff or service users etc. what will be the impact? What plans should be considered for inclusion when the project commences delivery? If an EIA has been completed, attached as appendix.

Whilst a number of the options (if impact assessed) may raise issue in respect of equalities and diversity requirements, the option recommended has one issue regarding for those unable to access the HWRC service directly themselves. Existing HWRC policy requirements offer an option for residents unable to access the service directly themselves.

Policy 17 - North Yorkshire County Council will allow neighbours, family, friends and charitable organisations, to deliver other residents household waste to HWRCs in accordance with published guidelines.

OTHER IMPLICATIONS

Are there any other implications that we need to be aware of, e.g. legal implications, impact on other services areas (e.g. customer resolution centre)

If the service is provided at the HWRCs, customer services and business support will not have to deal with the majority of the 400 customer contacts per year that they currently receive.

SUMMARY OF SAVINGS AND COSTS

Complete the cost/benefit analysis spreadsheet available on 2020 PMO Sharepoint site for the recommended option.

FUNDING

State the funding source for the initial implementation and for any ongoing costs, e.g. licence costs.

Estimated implementation costs and budget allocation	Funding Source			
	Amount Required	Service	Corporate	Other

	(£)	(£)	(£)	(£)

APPROVALS

Ensure the appropriate approvals are in place for the project to proceed.

Once approved 2020 projects should go to 2020 PMO, via the Directorate Programme Manager. Other T&C projects should go to T&C PMO via the T&C Business Partner.

Comments	Signed	Date
Directorate Programme Sponsor or Theme Owner		
Project Sponsor		
Finance Manager		

Annex 1 Options appraisal

Group	Option	Comments
1.0	Continue as we are - The County Council provides a free collection of HHW from residents' homes (no agreement with Districts) and no service at HWRCs	No agreement with District Councils to carry out a collection service. Does not meet statutory requirement to provide a service at the HWRCs. No savings. Residents have to wait up to 6 weeks for collection.
1.1	The County Council provides a free collection of HHW from residents' homes (no agreement with Districts) and provide service (free) at all HWRCs	No agreement with District Councils to carry out a collection service, meets statutory requirement to provide a service at the HWRCs. No significant savings if collection is free. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings
1.2	The County Council provides a free collection of HHW from residents' homes (no agreement with Districts) and provide service (free) at some HWRCs	No agreement with District Councils to carry out a collection service, meets statutory requirement to provide a service at the HWRCs. No significant savings if collection is free. Residents concerned with limited provision of service at HWRCs. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings
1.3	The County Council provides a free collection of HHW from residents' homes (agreement with Districts) and no service at HWRCs	Meets requirements to have agreement with Districts to carry out collection service. Does not meet statutory requirement to provide a service at the HWRCs. No savings. Residents have to wait up to 6 weeks for collection.
2	No collections from residents' homes. HHW accepted (free) at HWRCs.	Meets our statutory requirements. Majority of residents happy to take HHW to HWRCs. Best option for Districts is for these wastes to be accepted at HWRCs. If HHW is taken within separate containers at the HWRCs then there will be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there will be significant collection and disposal savings.

		Will result in no collection service for those unable to access the HWRCs.
2.1	Districts offer collections from residents' homes. HHW accepted (free) at HWRCs.	Meets our statutory requirements and would reduce our costs. Would provide a high level of service for residents. Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings.
2.2	No collections from residents' homes. HHW accepted (free) at some HWRCs.	Meets our statutory requirements but would provide less of a service for residents. Will result in no service for those unable to access the HWRCs. Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. Residents concerned with limited provision of service at HWRCs. If HHW is taken within separate containers at the HWRCs then there will be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there will be significant collection and disposal savings.
2.3	Districts offer collections from residents' homes. HHW accepted (free) at some HWRCs.	Meets our statutory requirements and reduces costs. Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. Residents concerned with limited provision of service at HWRCs. If HHW is taken within separate containers at the HWRCs then there will be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there will be significant collection and disposal savings.
3	No Service	This does not meet our statutory requirement to provide a service at the HWRCs and offers no options to residents for this waste.
3.1	No HWRC service provided by the County Council. Districts provide collections from residents' homes.	This does not meet our statutory requirement to provide a service at the HWRCs. Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves.

4	The County Council charge for collection of HHW from residents' homes (no agreement with Districts) and no service at HWRCs	No agreement with Districts to carry out this service. This does not meet our statutory requirement to provide a service at the HWRCs. Unlikely to be able to charge for collection if no service at HWRCs.
4.1	The County Council charge for collection of HHW from residents' homes (agreement with Districts) and no service at HWRCs	Agreement with Districts to carry out this service may be unlikely as we do not meet our statutory requirement to provide a service at the HWRCs. Unlikely to be able to charge for collection if no service at HWRCs.
5	Agreement for the County Council to charge Districts for collection of HHW from residents' homes. No service at HWRCs	Meets requirements to have agreement with Districts to carry out this service. Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. This does not meet our statutory requirement to provide a service at the HWRCs.
5.1	Agreement for the County Council to charge Districts for collection of HHW from residents' homes and provide (free) service at all HWRCs	Meets requirements to have agreement with Districts to carry out this service. Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. This meets our statutory requirement to provide a service at the HWRCs. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings
5.2	Agreement for the County Council to charge Districts for collection of HHW from residents' homes and provide (free) service at some HWRCs	Meets requirements to have agreement with Districts to carry out this service. Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. This meets our statutory requirement to provide a service at the HWRCs. Residents concerned with limited provision of service at HWRCs. If HHW is taken within separate containers at the HWRCs then there may be additional collection and disposal costs. If HHW is taken within the residual waste container then there may be collection and disposal savings
5.3	Agreement for the County Council to charge Districts for collection of HHW from residents' homes, cost passed to residents by Districts.	Meets requirements to have agreement with Districts to carry out this service and meets our statutory requirement to provide a service at the HWRCs. Cost unlikely to be palatable with residents. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs.

	Provide (free) service at all HWRCs.	If HHW is taken within the residual waste container then there may be significant collection and disposal savings
5.4	Agreement for the County Council to charge Districts for collection of HHW from residents' homes, cost passed to residents by Districts. Provide (free) service at some HWRCs.	Meets requirements to have agreement with Districts to carry out this service and meets our statutory requirement to provide a service at the HWRCs. Residents concerned with limited provision of service at HWRCs. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings
5.5	Agreement for the County Council to charge Districts for collection of HHW from residents' homes, cost passed to residents by Districts. No service at HWRCs.	Meets requirements to have agreement with Districts to carry out this service, but does not meet our statutory requirement to provide a service at the HWRCs. Unlikely we would be able to charge for collection if we do not provide a service at our HWRCs. Likely to be less palatable with residents if cost is excessive. Main issue is that some Hazardous waste may be transferred into residual waste stream if cost of collection is high.
6	Agreement for the County Council to provide free collection of difficult (obscure) HHW from residents' homes and charge residents for those they can take to HWRCs. HHW (free) service at all HWRCs	Meets requirements to have agreement with Districts to carry out this service and meets our statutory requirement to provide a service at the HWRCs. Likely to be palatable with residents and with Districts. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings
6.1	Agreement for the County Council to provide free collection of difficult (obscure) HHW from residents' homes and charge for those you can take to HWRCs. HHW (free) service at some HWRCs	Meets requirements to have agreement with Districts to carry out this service and meets our statutory requirement to provide a service at the HWRCs. Likely to be less palatable with residents as accessibility to collection service is reduced. If HHW is taken within separate containers at the HWRCs then there could be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there could be significant collection and disposal savings
6.2	Districts provide free collection of difficult (obscure) HHW from residents' homes and charge for those you can take to HWRC.	Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. Meets our statutory requirement to provide a service at the HWRCs Likely to produce savings. Likely to be palatable with residents.

	HHW (free) service at all HWRCs	If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings
6.3	Districts provide free collection of difficult (obscure) HHW from residents' homes and charge for those you can take to HWRC. HHW (free) service at some HWRCs.	Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. Meets our statutory requirement to provide a service at the HWRCs. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings
7	Agreement for the County Council to collect from residents that can't use HWRCs and charge them. HHW (free) service at all HWRCs.	Meets requirements to have agreement with Districts to carry out this service and meets our statutory requirement to provide a service at the HWRCs. Likely to be palatable with Districts, majority of customers would not have access to the (chargeable) collection service this may mean statutory collection requirements are not being met. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings
7.1	Agreement for the County Council to collect from residents that can't use HWRCs and charge them. HHW (free) service at some HWRCs.	Meets requirements to have agreement with Districts to carry out this service and meets our statutory requirement to provide a service at the HWRCs. Likely to be palatable with Districts majority of customers would not have access to the (chargeable) collection service this may mean statutory collection requirements are not being met. If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs. If HHW is taken within the residual waste container then there may be significant collection and disposal savings
7.2	HHW (free) service at all HWRCs. Districts collect from residents that can't use HWRCs and charge.	Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. Meets our statutory requirement to provide a service at the HWRCs Likely to produce savings. Majority of customers would not have access to the (chargeable) collection service, this may mean statutory requirements are not being

		<p>If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs.</p> <p>If HHW is taken within the residual waste container then there may be significant collection and disposal savings</p>
7.3	<p>HHW (free) service at some HWRCs. Districts collect from residents that can't use HWRCs and charge.</p>	<p>Best option for Districts is for these wastes to be accepted at HWRCs they appear not to want to provide a collection service themselves. Meets our statutory requirement to provide a service at the HWRCs. Majority of customers would not have access to the (chargeable) collection service, this may mean statutory requirements are not being met.</p> <p>If HHW is taken within separate containers at the HWRCs then there may be significant additional collection and disposal costs.</p> <p>If HHW is taken within the residual waste container then there may be significant collection and disposal savings</p>

Annex 2 Consultation Comments Received

Do you have any other comments regarding hazardous household waste?
Skipton is too far away from the settle area to expect the public to transport hazardous material. I cannot see how you could close the collection service without opening more collection sites or improve transport links.
Make it clearer on your website what is 'hazardous waste' and the means of disposal. I think I had to make a couple of phone calls to discover I should take water based paints to the HWRC but you would collect oil based paints. Most people won't put in the effort to find out and will just bin it..
If this is not picked up free of charge we will see more fly tipping which is bad enough in rural areas and then the poor farmers are fined and have to pay for the removal. KEEP OUR COUNTRYSIDE CLEAN AND SAFE - REMOVE IT AT SOURCE -THE HOME
No
if you charge people will fly tip as already happens with building waste
not really
It has already been show that charging for the disposal of rubble has increased fly tipping. If you were to charge for the disposal of hazardous liquids these would be fly tipped, this would go unnoticed but would eventually harm the environment.
We can take our waste to the HWRC at Selby. When we can no longer drive it is unlikely we would have any such waste, but if we had we would need it collected and would expect to pay a reasonable amount for this
Stop charging for rubble open all week
To reduce costs on garden refuse collection, reduce the collections from every 2 weeks to once a month or once every 2 months during the winter months. During the winter months the amount of garden waste we put in the bins is significantly less. To further reduce the need for garden waste bins, provide residents with composting bins and guides on how to compost and what benefits it has.
I think it's a great idea to provide a facility to enable people to dispose of their hazardous waste. I don't think that only having this available at some recycling/refuse facilities would be very helpful. E.g. - Northallerton would be my closest one which is a 40 minute drive away. I therefore would not use it and feel this service would be most beneficial if it was available at all recycling/refuse facilities.
I think there should be a way of having these collection at local supermarkets, as that is much more convenient for me
Some people cannot get to HWRCs so home collection is of more benefit to them, there should be facilities at the HWRC for hazardous waste as more convenient for people who are out all day as they do not have to wait in for collection.
To ensure the hazardous waste is disposed of correctly I think it should be a free service.
I am aware that although I am able to take hazardous household waste to the local HWRC, there are many people who are not. To remove the free collection of this waste will encourage some people to dispose of it in an unsafe way - such as down the sink, poured out in the garden, or even thrown away in a hedgerow.

Have certain days for areas and have those days for collection. Monthly I suspect would be totally fine but if you don't then let's face it people will put them in the bins and then they pour out of the lorry onto the road or get into your workers lungs or the water ways or fly tipped. ps Small black boxes for recycling still not him for recycling and small for rubbish... very much the wrong message...

This survey has highlighted to me that I can get hazardous waste collected from my house and disposed of correctly which is very good. I understand that the county is having to look at ways to cut costs but I'm afraid it would be unfair possibly discriminatory to some groups of people to have a black and white policy where you stop providing the home collection service for all or even start charging for it. I think it would be great to also have the option of being able to dispose of these things properly at our local HWRC but also keep the home collection service for the elderly or those with disabilities and long term health conditions. Surely something of this nature would still save costs in the long term by reducing the amount of house collections the county does to the people that really need it.

Hazardous materials are part of our daily lives and disposal facilities should be made available without charge, as they should be for all household waste. This should include small amounts of building materials, soil, etc. In my view it would be far better to increase the Council tax to cover this. On a countywide basis this would represent a very small proportion of the overall Council tax bill per household. The survey makes it difficult to answer if you have a disability. Whilst I don't agree with household collection for those with the ability to take hazardous waste to their local HWRC some free provision should be made available for those with genuine difficulty in getting to a HWRC.

Although I would be prepared to pay a nominal charge for the disposal of hazardous waste, I do not believe this necessarily represents the majority and that many would simply dispose of their hazardous waste in their normal bin, in preference to paying for disposal.

The website could be much clearer

The service has to be at all collection sites not just some. Those without transport or those who prefer not to travel to a collection point will still need to have a home collection service available and this could carry a modest charge. There could be a basic charge and then increments according to the amount and type of waste to be collected. The main priority is to prevent fly tipping of hazardous waste in the countryside or discharge into drains and waterways etc. Regarding the waiting time for collection some people want removal as soon as possible eg house clearances or moving home (pay a higher charge), for others the time could be negotiated to suit (at a lesser rate). The service would need to be widely publicised so that everyone is aware that it is available.

I think many people will be nervous about transporting such waste to the HWRC themselves.

For people who struggle to get to a HWRC, having to pay for hazardous materials to be collected seems unfair. Charging people for the disposal of these sorts of materials will surely result in many hiding items in their ordinary bin when they would normally arrange collection.

This service must cost the taxpayers a fortune! It should have been stopped long ago. Just about every other council accepts hazardous waste at their HWRCs or persuades stores to offer in-store takeback. You should too!

Much more info is required on what qualifies as hazardous waste

I used the home collection for a mercury containing sphygmomanometer and it was very efficient, although I had taken it to the local disposal site first where it was declined and I was given the number to ring for home collection

A secure deposit site at the HWRCs would be ideal I recently deposited old paint (lead based) to the HWRC only to find I was told it is landfill! The more we keep out of landfill the better such as weed killer, chemicals etc unfortunately to encourage people to dispose of hazardous items I feel a free collection service is essential unless an area is available at the HWRCs but this may have it own issue in ensuring what hazardous waste is deposited.

NYCC website is very helpful by setting out clearly what hazardous wastes can and can't be taken to Recycling Centres, including charges as appropriate. BIG GAP in your coverage: why doesn't NYCC provide an arrangement for Recycling Centres to collect part used water based paint under the Community Repaint (Dulux) recycling arrangement: Bradford Council does - why don't you? This is a useful survey - thanks.

The home collection service for hazardous waste should still be free for people who have no transport or who are housebound. The important thing is that the waste is disposed of properly rather than in the black bin or into the water system so, as an alternative, you could consider issuing hazardous waste lidded boxes with a liner which could be collected monthly. Although this might involve a rate rise, it would be easier to administer. The full box could be taken as it is an empty one dispensed. As boxes are emptied they could be re-issued.

I consider it easier to take what little hazardous waste we have to an HWRC which I need to visit frequently in order to dispose of primarily, garden waste. Two bins once a fortnight is insufficient and I resent having to fill my garden/ shed with yet more brown bins.

The worry would be if charges or no option to take to recycling centre were enforced the waste would be dumped therefore defeating the aim of keeping hazardous waste out of environment.

I had some asbestos from a chimney and wasn't sure how to dispose of it

At the tip, if taking own waste, staff working there should not try to charge which has been known to happen in the past. Also if collections are going to be reduced then there must be adequate room at the tips for the increase in cars. Unsure whether the potential increase of traffic is a very green idea. I think there will be an increase of fly tipping - already we have a charge for garden waste removal and although in principle I don't have an issue with it. - I still have to go to the tip with compost from pots and baskets!!

Households with older occupants are quite likely to hold hazardous materials dating back to before clear FU wide labelling and are thus unaware of the appropriate form of disposal. For low income households any increase in disposal costs are likely to see and increase in inappropriate disposal of hazard wastes. Education and an amnesty needs to be done before any consideration of charging for a disposal service.

It is vital a Hazardous waste disposal service is provided - either by home collection or at Waste sites. Very hazardous waste must be collected from the home to avoid accidental contamination of the environment or poisoning of the persons transporting it - bearing in mind that much will be transported in insecure containers. Hazardous waste disposal should be free of charge at the Waste collection sites. Manufacturers and retailers need to charge a small levy for every container of potentially hazardous substance sold to cover disposal costs. You could also ask people to make a financial contribution to cover the cost. If you provide a free service you are far more likely to actually get people to dispose of waste safely - and also to pay a contribution. If you start to charge there's a strong possibility that many people will put liquid waste in the drain or a water course - as they nearly all do now - or just dump it in what is perceived to be a remote location where they will not be found out. I could take you to half a dozen such places where all kinds of waste are regularly dumped. Waste sites need to be open for longer and to offer free or low cost disposal to protect the environment and any money collected from donations used for education purposes. As a waste collection authority I'd hope that you are moving towards a system that is funded by the companies that manufacture & supply hazardous substances - eg DIY retailers/ builders merchants - who also need to provide more information at point of sale on how to dispose of empty containers etc. Hope this helps!

The online booking (not just email but like supermarket shopping cart) of collection of waste would be a useful facility and one which I would be prepared to pay for.

I think disposal of hazardous waste should be kept as a free service, if Councils were to charge then this could result in people disposing of hazardous waste in a harmful manner. Fly tipping has increased as Councils charge, therefore people dispose of rubbish wherever, disposal of hazardous waste could have a detrimental effect on people and animals health.

If you stop collections from home, how do people without transport dispose of their waste? Charging will mean a greater incidence of fly tipping of these hazardous materials which will have to be picked up anyway and this will cost even more I would think.

You missed Brompton on Swale from your list of HWRCs otherwise my response to some questions would have been different.

The recycling centres need MUCH longer opening hours for those who work during the day. It's very difficult to go to our nearest (northallerton) due to opening hours.

had experience of leaking oil tank pipe needing collection of oil into plastic bottles - I would be concerned re transporting or keeping the kerosene oil for any period of time re safety issues so much appreciated home collection. would be happy to have paid a small amount. concerned if high cost for collection people may dispose of similar either in normal bins or down drains etc

I feel a collection service is very valuable as: not everyone can take this waste to a centre; sometimes the waste containers are not stable. Charges for collection are acceptable if recycling centre facilities are provided, but should be kept as low as possible as we don't want people dumping this waste irresponsibly.

If you are going to stop collecting hazardous waste or implementing a charge for collecting hazardous waste. You need to accept it at ALL recycling centres, otherwise you are either going to have people travelling large distances with hazardous waste in their cars or even worse, hazardous waste fly tipped.

The service we received when clearing out when moving house was excellent

<p>Providing collection points at HW sites would allow people who can use them to do so but the collection service is needed for people who cannot easily access the sites. the collection service does need to be better advertised (at points of purchase?) any charge for collection or reduction in collection options will result in hazardous waste being disposed of in normal household waste.</p>
<p>Have you seen the NZ Haz waste system-absolutely brilliant. http://www.hastingsdc.govt.nz/hazmobile-returns-collection-hazardous-waste I have some photos I took of their operation.</p>
<p>Charging will result in the dumping of hazardous waste in the countryside by irresponsible people with the potential for significant damage to the environment including watercourses.</p>
<p>The survey is flawed as a lot of people will not answer honestly - existing users of the service will already be informed. Why not send out a survey with local papers or recycling info?.The service is not advertised widely at all - is that because it is free? Most tradesmen I have spoken to don't know about it so don't use it. The present free collection service, although good involves listing details including quantities and emailing back and forth - quite a hassle. Just make it simple - mandatory to take it to a Council site or pay for collection (regular/easy to access/frequent) - or be fined. If recycling can be rejected because of a stray plastic bag surely this would be easy to implement. I have used the collection service twice and will use it again soon after a house clearance but would prefer to take everything to a site when it suits me and know that it will all be taken care of without anything left behind/rejected. Hope this helps.</p>
<p>Understanding that financial pressures are steering this survey and other NYCC future plans, if there is a real concern for the environment it would not be prudent to apply charges and withdraw free services for disposal of hazardous materials, as it will merely drive individuals who cannot afford the charges, or do not have the means to transport materials to depots, or simply can't be bothered, to hide the waste amongst household rubbish to take care of the problem - which defeats the whole safe disposal concept. I recently took some old half filled paint tins to the recycling centre and was told to throw them into the landfill skip? As this is a 'cost' issue perhaps an application process for free collection and disposal should be adopted with a criteria set for those who are less mobile, or less wealthy (some form of means test?). Best of luck!</p>
<p>I was not clear about what constitutes hazardous household waste so would appreciate additional public/resident information whether there are changes to the arrangements or not.</p>
<p>I think mif you could take them to the tip it would stop people disposing of them in an inappropriate manner.</p>
<p>Many people do not have a car. It is likely that such people are also those with low household incomes. Hence, the withdrawal of or charging for council services from neighbourhoods disproportionately disadvantages these people, especially but not exclusively in more remote areas. Consequently, any charges for waste collections should be kept at a nominal level and waste services funded largely through local government budgets and taxation.</p>
<p>A list of all products that constitute hazardous waste would be useful.</p>
<p>The authority exists to provide service and amenity to the community, the community fully fund the authority. If you remove enough service and amenity, the community will eventually refuse the funding.</p>
<p>Was happy with the home collection service provided, but for myself it would be easier to take any hazardous waste to my local HWRC.</p>

For high hazardous waste, a free collection service should be available as changes to this service would inevitably lead to fly tipping in countryside areas such as laybys and accessible fields. The potential for damaging pollution to crops and animals would be unacceptable however I feel that there is not enough information given to households that advise them of the options for this service and feel that a small leaflet drop alongside the bin collection dates would be useful and you may be able to steer people into taking this type of waste to their local disposal site themselves, therefore concentration on collections for those that cannot do themselves.

Whilst the home collection service is good for those less mobile, we need to make savings and I think most people would be happy to take their hazardous waste products to the HWRC for the correct disposal.

Some written guidelines would be helpful when the bin collection information is circulated - then it could be stored together for ease of reference.

I have just asked about disposing of twenty tins of oil-based paints, sprays, etc at the local HWRCs and was told it is now policy to dump such items in the scrap metal skip or, for plastic paint containers, in the landfill.

I think if the only way to dispose of hazardous waste was to pay for collection that would lead to more fly tipping or dumping anywhere. I was not aware that such as paint had to be disposed of safely. Perhaps better education is needed.

I don't think hazardous waste disposal should be charged for, as some people will just dump their waste instead and potentially create quite serious dangers, particularly for children and animals. I have been trying to dispose of a number of small hazardous items recently and was not aware that this service existed. I rang Scarborough Borough Council about disposing of very small quantities of reclaimable metals and also a broken mercury thermometer. They didn't tell me that you had a hazardous waste service. They told me to wrap the thermometer in newspaper and put it in the bin as the quantity of mercury is so small - I felt that this was irresponsible as I have read about mercury emissions from crematoria (due to mercury in dental fillings) being a serious problem, but am not really sure of the facts. I would be willing to carry hazardous waste to a collection point that is accessible on foot or by public transport - one or two items at a time if the location is in a central area where I need to be regularly for other reasons.

Perhaps you should produce a flyer for the dustbin men to deliver, which states what sort of waste is hazardous & why, and where you can dispose of it and/or collection details.

I would be perfectly happy to take hazardous waste to my local collection point but for the Council to introduce charges for collection, hazard waste disposal needs to be available at all of the Councils sites. People with disabilities or over a certain age (pensionable?) should be entitled to free collection of hazard waste as at present.

My concerns regarding charges for any type of waste and particularly hazardous waste is that people will dispose of it in inappropriate places to avoid charges. Charge for it in the council tax and then make it free at the point of collection.

You should leaflet homes about what constitutes hazardous waste as I have no idea what items that includes.

Sorry not to see HG4 include but if I could no longer drive my family would take it to nearestvHWRC

It is sometimes difficult to get rid of larger items, say when replacing furniture/kitchen equipment as I am a widow and because of arthritis unable to lift heavy objects into the boot of my car The Waste Disposal at Malton is fantastic and the staff helpful and kind.

arrangements need to be made easily accessible for people with disabilities or who are housebound, ie a limited collection service at a reasonable cost
Why do you need to know religion or age ? Intrusive.
The present system is unwieldy and asks for too much information. For example If you are disposing of a 1 litre tin of paint why does it matter how much is in it?
I think a £5 charge would be more acceptable. More residents would be willing at that price to dispose of their waste responsibly.
There should be a facility at all or most HWS to dispose of the most common types of hazardous waste such as paint, domestically available pesticides and weedkillers and engine oil. The complete removal of a hazardous waste disposal service or the imposition of significant charges for such a service will only encourage fly tipping or disposal into the ground or into drains. The costs of providing the service need to be balanced against the pollution risks if no proper disposal option is available except at commercial rates. There is a big enough problem with fly tipping already. The loss of a collection service without any alternative will result in reasonable people resorting to unsuitable means of waste disposal or drive them towards using unscrupulous waste collectors.
I cannot understand how empty paint tins can be considered as hazardous waste by Skibedon Skipton tip
Although we can get to the recycling centre, many cannot. It would lead to hazardous fly tipping and overall deterioration of environment. Collection of hazardous materials is part of essential services to be covered by the council. If hazardous fly tipping takes place, there will be incidents of poisoning children etc. It is already noticeable that more fly tipping is taking place in the area since charges for garden waste were introduced
A better alternative to requiring all residents to use recycling centres would be reasonably distributed special bins that could be within walking distance of many residents, but could be efficiently emptied by collections. If well-advertised these would reduce hazardous waste in normal household rubbish. Charging for collection would lead to more hazardous items in household rubbish and/ or increase in fly tipping.
If you place high charges on collection to waste then people will just dispose of it in the household bin. You could think about trying a free community collection points on a certain day.
I don't this issue is as clear cut as Yes/No. Evidence from across the country suggests people might be more inclined to just dump their unwanted waste elsewhere or simply put it into their normal rubbish bins
Happy to bring hazardous waste to HWRC, but service should be available at ALL major centres. If home collection needed, a reasonable charge seems fair, unless disabled, etc. But may lead to more waste being hidden in black bin.
All hazardous and non hazardous waste should be taken to the local recycle depot, where it can be collected all together in one place, rather than at individual households.
I used the present process for disposal of household oil based products, it is an expensive & a waste of resources to continue with the present system. I would prefer to use an appropriate skip at the local site, this service should be free to all users, to reduce the episodes of fly tipping in the countryside, which cost more to clear up. There should not be a secondary charge at the waste site for any other products ie rubble/glass, as the companies make a profit from selling the brick/rubble on for recycling, & residents already pay heavily for the privilege of recycling through the the rates.

Making it possible to take hazardous waste to the local HWRC would surely be the most sensible way of enabling households to safely and responsibly dispose of such products. Surely it is more cost effective than a household collection service which although convenient seemed very laborious paperwork wise !!

Clearer information on hazardous waste service and what it includes. I had to find someone at the waste recycling centre to find out how to dispose of paint. Not everyone is able to take items to the waste recycling centre so I think it is important to maintain the home collection service.

This needs to be as simple as possible. I had no idea you collected this. Also, large domestic items such as furniture needs to be considered as again I don't know how these items are collected.

I was unaware that there was a collection service - many others may be in the same position. The majority of people could transport their waste to a HWRC however, my concern would be for those who are elderly/infirm or who have no transport to take these items. Charging for the service may result in people finding other ways of disposal

Although I agree Councils have to ensure your saving money we need to know the chemical waste is being disposed of safely, and I am sure most people would agree to take this to the tips but I think charging would be too much for most people and would probably fly tip it or put in there normal waste.

I think the pricing options you offered are too limited, I think £10 would be expensive for a lot of people just for taking some domestic waste EG tin of paint or weedkiller, I wonder if £5 might be an option?

Think we are currently charged enough for the collection of waste -now collected far less frequently than in the past -- so if we are able to take additional waste - hazardous to the hwrc then we should be able to do it free - those who are unable to take to the civic amenity sites should not be charged for collection - still dont agree to charges for taking tiles not used - solid shower tray - bricks and rubble - through this you are encouraging fly tipping.....

I would prefer to take all disposable waste to my nearest waste disposal unit which is Tholthorpe

Please use the HWRC sites for the collection and safe disposal of items such as gloss paint. There is already a charge for hard core disposal at Thornton Le Dale so adding a charge for disposal of paint etc will be easy and reasonable

worried that items will get dumped at the roadside or other locations if there is not an easy way to dispose of items but also that this is properly publicised

in my opinion, fackts that people recycle a lot in this days is a big achievement. If you would like to start to take a fee for already segregated products you will loose a lot of people commitments. it's worthed to rethink. You are still making a money from recycling

I am able and willing to take such items to the recycling site at present. However, I am aware that eventually I will be unable to do so (age/infirmity/etc.) Other people are unable to do so now for the same reasons. You need to provide a service for those who cannot get to the recycling centres. I have moved from Wolverhampton to Harrogate recently. In Wolverhampton the recycling centres do already accept hhw.

I naively thought I always disposed of all waste sensibly (but haven't been). This survey has been informative. More information required to advise people on correct disposal. While I would be willing to pay for such waste collection, I would be concerned that any charges would lead to people disposing of waste in their other bins.

<p>I recently took a lot of old paint and weedkillers to Harrogate HWRC. They told me to put it into landfill. I thought it was wrong at the time. This practice should be stopped immediately.</p>
<p>If all waste disposal sites have facilities to take hazardous waste then I think it's Ok to stop collection for those able to reach a site but not for the elderly and do disabled.</p>
<p>I think this issue needs to have a much higher profile in the community. I have a chemical background and would like to think that I understand many of the issues . The vast majority of the population are not aware of the risks posed by household chemicals etc. I would be happy to help as a volunteer to raise awareness.</p>
<p>I am very concerned that ceasing collection of hazardous waste or not making provision for easy disposal will lead to toxic materials being released into the environment affecting water courses and causing fire hazards. There will also be an increased risk of illegal fly tipping of hazardous waste.</p>
<p>Pleased to have the opportunity to comment. Thank you.</p>
<p>I think it is fair to stop the home collection service if you provide a free alternative. I think if you begin to charge for these items to be disposed of at the HWRC then residents will dispose of these items in their home refuse bins.</p>
<p>this should be provided free to residents otherwise there will never be a reduction in fly tipping. Bins could be provide along with other bins at recycle points to help residents.</p>
<p>Please provide a single point, free disposal service for ALL household waste, including all hazardous waste, at the HWRC including at the Seamer Carr HWRC. I have been turned away for bringing paints and other Hazardous Materials to this HWRC collection point. I am never sure when taking rubbish to the HWRC what I can dispose of and have had to return with the waste. The costs for disposing plaster board etc. are too high for small domestic quantities, often more than the materials cost this makes domestic repairs/improvements prohibitively costly and risks encouraging fly-tipping. Thank you.</p>
<p>Small scale commercial waste should be accepted at the HWRCs at a sensible price. Suitable facilities need to be provided for disposal of batteries. Nobody wants to accept invade or lithium batteries which means tens or hundreds of thousands end up in landfill every year</p>
<p>No</p>
<p>I've found the information available on hazardous waste at the recycling centre on Wetherby Road, Harrogate, confusing and not consistent. Some staff told me I could dispose of paint there, some said only certain types of paint (water based) and some even said paint wasn't accepted at all. However I managed to dispose of water based paint there just by asking another member of staff whom I hadn't approached before but wasn't sure whether this is the actually allowed.</p>
<p>I believe it is very important to dispose of these products in the least (potentially) harmful way. This means making the disposal methods as agreeable as possible to as many people as possible. Otherwise it will be self-defeating.</p>
<p>If facilities are not provided people will dispose of it in an environmentally harmful way. This must be avoided. If the council doesn't provide facilities then who will ? Bad disposal will turnout to be more expensive in the long run. Please ensure facilities are available so we don't have any bad environmental issues.</p>
<p>Our double garage, attached to the house but not in it allows room for visible storage in metal containers or plastic/glass bottles with removable lids or screw caps. There may be some time before they are opened again which is why they are stored. I hope Government enforced cost savings are not making you contemplate closing local HWRC's.</p>

<p>I am the Parish Clerk for Fountains Abbet PC and Harwith cum Winsley PC. I am replying to the survey following meetings at both councils, though I realise that I could not get to this comment section without filling in the rest of the survey. None of the councillors present were aware that hazardous waste could be collected at home. All Councillors felt that hazardous waste should be collected at Waste Recycling Centres. Applications from residents who are not able to attend Centres themselves should be considered on an individual basis and after all other suggestions have been tried, such as asking family, friend, neighbour to help them, collections from home should be free.</p>
<p>no, hopefully I won't have any or much in future!</p>
<p>The survey assumes that everyone can get to a HWRC and for this reason I believe the collection service is still needed. I would be willing to pay for a collection depending on the cost. It worries me that charges are being made for eg green waste collection as this will inevitably increase to illegal dumping. To protect the environment we should make it as easy as possible for people to dispose of their waste responsibly.</p>
<p>Make it very clear what is hazardous and how to dispose of it within your guidelines.</p>
<p>I feel that recycling centres should be able to take these items. I do not feel that people should have to pay for collection or disposal as this should come out of our council tax, however I feel that people should be fined for putting it down drains or into the land etc.</p>
<p>We would like to be able to take hazardous waste to the Tholthorpe Depot but we also understand that as we get older we may need a collection service which for pensioners should be free.</p>
<p>In a civilised society ALL households that pay rates should have ALL waste disposed at no charge as part of the rates.</p>
<p>If you are going to provide for collection of hazardous waste at HWRCs then it needs to be at all of them if you are expecting people to use the facility. To only provide it at certain centres will result in confusion and no doubt result in more of these waste types being disposed of inappropriately. If the service is provided at all HWRCs then it is reasonable to charge for a home collection service.</p>
<p>If you charge for waste collection it is likely to have the unintended consequence of people disposing inappropriately or fly tipping.</p>
<p>I could only dispose of my hazardous waste at a Hazardous Waste Disposal Centre if one were set up at the tip in Skipton. I don't drive and would need to rely on someone in Skipton to take it. I would not want to pay to transport it further afield.</p>
<p>I would prefer to be able to dispose of hazardous chemicals at the HWRC</p>
<p>Haz waste needs to be disposed of properly - charges, particularly high ones may mean stuff is tipped with consequent pollution problems.</p>
<p>Have lots of hazardous substances waiting for tip and friend takes us down to tip when they go wish I could have this service</p>
<p>Please consider the rurality of some districts, whether public / community transport would allow passengers to carry hazardous material to central collection points, what impact any change in current provision would have on those with limited / no mobility</p>
<p>More publicity should be given for your haz waste collection service - I had never heard of it prior to today.</p>
<p>No</p>
<p>The pick up service should be stopped as it is perceived as an expensive process. A free service should be provided at the HWRC to replace this. Alternatively, a chargeable process should be introduced at the HWRC.</p>

What a misleading and biased survey; the questions are leading to a proposition of charging for 'hazardous' waste without any thought to reality. People do and will put such waste in their bin and HWRC - do you really think they will not 'disguise' it if there is a charge, or worse, fly tip/down drain. What kind of mentality is prevailing in Waste Services that thinks that making people feel guilty about 'hazardous waste' (and previously kitchen/bathroom items, rubble, building materials and most recently garden waste) that justifies charging ? You are penalising the moral individuals who try their best to dispose of items responsibly and encouraging the 'immorals' to fly tip - surely it is the latter that you should be discouraging from their 'natural' activity of inappropriate behaviour by allowing free disposal. As regards the survey, it is constructed in such a way that the responses will be meaningless e.g. a single question references motor sprays, oils, petrol, polishes... i put oil in the HWRC, dont dispose of petrol and put polishes in the bin - yet i cannot answer this way. It feels that the survey of how we dispose of items is being treated as an irrelevance just to set the stage for the subsequent questions on charging. Go ahead and charge, as you know you will be doing. And then use these fees to deal with the inevitable fly tipping & environmental clear-up - and remember it is NYCC policy that brought about that situation.

Waste collection should be phased out, too expensive to maintain the service. Residents should bring waste items to their local waste disposal centre.

THE LOCAL (WHITBY) HWRC DOES NOT TAKE PAINTS ETC OR SOME OTHER MATERIALS, I HAVE HAD TO TAKE THESE BACK HOME AND HAVE SEEN OTHER PEOPLE WITH MATERIALS WHICH THEY HAVE HAD TO PUT BACK IN THEIR CARS. THIS NEEDS TO STOP, HWRC NEED TO TAKE ALL PRODUCTS. IF THE PRODUCE CAN BE BOUGHT IT SHOULD BE POSSIBLE TO DISPOSE IT AT THE LOCAL HWRC.

I live in Overton, a fly tipping red zone. Every increase in charges for waste disposal leads to more fly-tipping. It is ruining our countryside. Mr Scargill does a great job in trying to dispose of all the mess, but it is the charging policy which is causing it.

If the disposal is too costly or onerous people will just dump it. This creates clean up costs and damages the countryside. Could the bin lorry have a tank for some waste like non water based paints, thinners etc? Could appropriate businesses (motor trade?) have a facility for waste disposal or storage for disposal?

It is essential to have these wastes properly disposed of to prevent pollution of surface and groundwater. I would therefore welcome any opportunity to be able to take such wastes to the Thornton Dale facility.

Having used the home collection service in the past I was very surprised that it was free. If you are going to withdraw the collections service (which must be very expensive to run) then please provide hazardous waste collection points at ALL HWRCs. The suggested list of a few HMRCs does not seem comprehensive enough to cover the county and will increase traffic and vehicles at these centres becoming a burden on your staff to manage. In addition travelling further to a centre and then finding the hazardous waste collection bin is full would be very annoying.

You could make provision to dispose of hazardous waste at HWRC sites, but with a minimal charge to cover your costs, you would save money by not collecting from people's properties, if you could dispose of locally, it might also stop people from putting hazardous waste in with household waste

Yes I do. One of your proposals was for only 7 out of the existing 20 HWRC to accept hazardous waste. This is unacceptable to me because MALTON HWRC is already overloaded and this proposal will make it even worse - if it could get any worse.

I became aware of it when it was used by a neighbour. They seemed to be given very limited information and indeed had sold and left the property before the collection took place. Fortunately I intercepted the collectors, having had the substances left with me. To me better information on the collection process is essential and specific collection appointments would be highly desirable, not least to avoid wasted journeys for the collectors.

It is a shame NYCC are spending time and allocating resources in surveying peoples thoughts on household waste recycling? Had they stood up to the wish of the majority of NYCC residents and not roll over and succumb to the Governments whim on Fracking.....I might have held them in greater regard!?!

Better promotion of how to dispose of such wastes would be helpful. It would be great to have appropriate disposal at all the waste sites. I would definitely take it in. I don't think it would be sensible to stop home collection completely as it allows access to the service to those who cannot get to the waste collection sites. I suspect a lot of people don't realise that some of these items need special disposal. I didn't - so have learnt something today thank you

I would happily take the hazardous waste to my local HWRC but would not travel 30 minutes out of my way to do this if only certain ones offered it, I would continue putting in my normal bin.

I wasn't aware of the variety of household substances that are hazardous. I am concerned that many people pour things down the drain. Needs to be easy for residents to do the correct thing.

If you put any charge on hazardous household waste disposal many people (I fear) will fly tip or put waste down drain. You should have facilities at all dumps not just the main ones - again if (some) people have to go a long way they will fly tip instead. In an ideal world a small tax/levy on these products would fund future disposal.

I never have had any, only empty containers which I wash out and put in recycled plastic collection. However, I have some half-used pots of paint in my shed which probably are useless and need to be taken away and if I can have them collected one day I would be happy to pay--only knowing where to call for this service would be crucial. Thanks

Understand that Councils may need to charge for home collection but also see that poor, immobile people might struggle to pay and not bother to dispose of hazardous waste responsibly if they do have to pay.

Most people won't know what is classed as hazardous waste - greater education about what constitutes hazard waste.

Thank you for advising us of information we were not aware of

I would prefer to take items to my nearest HWRC, leaving items for collection is not always convenient. Ability to take to HWRC means that I can dispose of them when needed.

there should not be a charge in case it encourages people to fly tip or pour down drains. home collection should be an option for people who can't get to the tip - again free in case a charge causes inappropriate disposal. i didn't realise that grout etc was a hazardous waste, and have occasionally put dried out dregs in the bin. sorry. i try to always use everything up and recycle the container.

At present I use York council tips (York or Towthorpe) for disposal of HHW, so I would be pleased to be able to dispose of this waste at Malton tip.

Most people who are fit and able will take all their hazardous waste to a local tip. The problem is the irresponsible minority who can't be bothered and fly-tip. We have to educate these people and making waste disposal in any way inconvenient or expensive will only worsen the problem. Council tips should be free, open all day every day and capable of accepting all types of waste. Old and disabled people should have a free home collection service. Increase council tax to fund this if you must.

The household waste recycling centres should be able to take all hazardous waste so the it can be readily collected by NYCC and the sorted and disposed of appropriately

All recycling sites should take this - not fair to ask people to drive 20 or 30 miles to dispose of waste.

My son is diabetic and therefore hazardous waste is part of his condition. I do not feel it is fair to charge people with medical conditions to dispose of their sharps safely.

I didn't know what the collection service would take. The item you collected was mercury from a broken thermometer. Mobile waste collection at Pateley Bridge - hazardous waste could be every quarter? Many thanks.

I use the local HWRC frequently, and, being environmentally aware, would be very happy to dispose of this type of waste at this facility. For working households it is not convenient to arrange time for home collection.

I did enquire about disposing of a few old used pots of non water based paints. The process seemed laborious and complicated, so I gave up. Anything which makes it easier to safely dispose of this kind of waste is a good thing and will help stop fly tipping/save the environment.

£5 charge would be more reasonable but not available as a choice.

Rotating location skips. Where I lived previously, the Council placed skips at 4 or 5 designated locations on a rolling basis and left them for a week. So a location would have a skip every 4 weeks or something and residents knew it would be there. Although the waste was mixed, it stopped it being flytipped which the Council must have concluded cost even more to sort and get rid of.

NYCC have created a culture where people are willing to drive to a HWRC and sort their waste, but this is not good enough for NYCC - you want to be paid for certain items as well. Glass, plasterboard and rubble. In small quantities these are household waste items and all that happens now is either the items are put in household bins or fly-tipped. Well done NYCC!

I am a recipient of yellow box collection. I am quite old (over 80) but I could deliver such waste to Selby at this time. I could lose my Driving license within a couple of years. I could not deliver my waste if that happened. Would you collect if that happened?

Risk with charging for waste collection is that people will choose to just dump it instead, particularly for items like paint. I was surprised to hear that the recycling centres don't already take them

You should not entertain a solution which would deter people from disposing of these materials responsibly. Those who are able to get to a recycling station should be able to take hazardous items there for disposal but not everyone can travel to a station and, for those people, a home collection service will still be necessary. I would not mind being asked to pay a small amount for using the station for these purposes. If home collection is necessary for some they could be asked to pay but if they cannot you should not push them into disposing of these materials in a problematic way.

<p>I think it is reasonable for you to expect most folk to use the collection centres, but you now charge for some items which is a real disincentive and simply encourages fly tipping. So provide free services at these centres and by all means charge where you arrange individual collection.</p>
<p>If waste can only be taken to some centres - which don't include York - then it would be unreasonable to charge for collection if people live elsewhere and would have to travel some distance. Not everyone has access to a car so it would be unreasonable to stop home collection but not unreasonable to charge a fee.</p>
<p>As a general principle waste disposal is already paid for in Council tax, Hazardous waste may be dumped if charges imposed and we do not need any increase in fly tipping. Charging households for something they are already paying for is not really acceptable and Westminster should be told of the dangers of budget cuts in no uncertain terms.</p>
<p>I couldn't believe I could not dispose of these items at the recycling centre when I tried - crazy to offer a costly collection service instead!</p>
<p>Looks like a new industry in the making. The term hazardous is being applied to everyday substances that pose low if any risk. If people can buy the stuff from a shop, why can't they take surplus material to the tip (aka Waste recycling centre)</p>
<p>No</p>
<p>Prior to introduction of household waste permits for Bradford, I used to take such items to Keighley HWRC which is better set up to handle them than our local centre at Skipton. Now I would ask my daughter to take them as Keighley is local for her. If household collection requires waiting in for an unspecified collection time then it would be of no use to us.</p>
<p>Education is the main thing. Charging will make some people dispose of it with land fill or fly tip it or disguise it with other items</p>
<p>Charging is normally counter productive as it leads to dumping which could be bad for the environment. The council needs to publicise what are considered to be hazardous materials and how they should be disposed of. I have lived in the County for 30 years and was unaware of the household collection service.</p>
<p>Disposal of the type of waste described under controlled conditions is important to me and the environment. Until I was given the leaflet at the Scarborough Tip I was not aware of the home collection service for these items but feel if they were able to be recycled, neutralised or disposed of in a controlled manner this can only benefit our environment.</p>
<p>None of your proposed selected sites is near Thirsk, please consider adding Sowerby to your list</p>
<p>It is important for communities to understand the need for hazardous waste management and if North Yorkshire can facilitate such arrangements that are easy to use we will be the better for our future generation. I would suggest an annual fee for hazardous waste collections using suitably designed containers, (including garden hazardous weeds etc.), rather like that we presently pay for our brown bins. Also to suggest central government include a fee in the retail selling price of all hazardous products available at retail outlets for the domestic market.</p>
<p>Facilities should be available at the Household Recycling Centres for the disposal of hazardous waste. This service should be free. The doorstep collection of hazardous waste should continue as not everyone has the means of access to the Recycling Centres</p>
<p>It is essential for the environment for clear, fair and efficient disposal of chemicals. The easier it is, the more everyone will recycle sensibly. Thank you.</p>

<p>If a product is sold it should have an end point for recycling or disposal. People contribute a lot to their council already for waste disposal and the council most definitely sells some of it's waste on to companies who recycle it into products. Harrogates policies for recycling need updating and expanding vastly to keep up with the rest of the world. I will keep doing my bit if you have the facilities in place for me to do so. I will not pay to dispose of the waste products of polluting companies.</p>
<p>In my view, the best solution would be to accept the waste at the centres but also continue with the free collection for those without transport. You should improve the collection service which is frankly very poor. This would save you money as you would have to do fewer collections while at the same time keeping the collection service for those without transport.</p>
<p>We pay our council tax. Not everyone has a car to take this material to an HWRC and there will come a time when I will not be able to drive. We are now finding our incomes are getting less and costs are rising across the board.</p>
<p>I think stopping home collection, whether charged or not, will result in more unsafe disposal of hazardous waste if facilities are not made available at sufficient HWRCs.</p>
<p>Keep it simple and free at all household waste sites to stop fly tipping and contaminated waste tips</p>
<p>No.</p>
<p>Saying no to being charged because we have already paid for the product and the council</p>
<p>Whilst we should be able to take it to a waste site for free and the council are paid for home collection we need to ensure that those on low income, disabled etc for whom taking the waste to a site would be problematic are not at a disadvantage by having to pay a high fee. We must remember that we are a predominantly a rural county.</p>
<p>I consider a free waste disposal service available for residents using the HWRC sites is a necessity to avoid the temptation of fly tipping. Local residents who are paying for HWRC services could be asked to produce proof of residency, stopping non residents using the facility at no cost to themselves.</p>
<p>It would be better that this waste is controlled and collected in a responsible way</p>
<p>Yes what about the disposal of needles this needs to be the responsibility of the NHS/GP</p>
<p>Submitting on behalf of East Cowton parish Council which is of the view that any reduction in service or introduction of charges could potentially result in fly tipping. councillors themselves were not previously aware of the collection service nor the prohibition on disposal with household waste. They believe the scheme should be publicised in conjunction with Hambleton District Council. they suggest labels on the district Council's wheelie bins. In their experience taking items such as paint cans or sealant containers to the local tip results in them being placed in landfill in any event</p>
<p>I have only just heard about the hazardous household waste collection but would prefer to be able to take it to one of the household waste recycling centres. I realise that I am fortunate to be able to get to a waste recycling centre and appreciate that others would need a household collection and may not be able to afford a fee for this. It is important to have an easy way of disposing of hazardous waste.</p>
<p>I think a big problem is also to do with size e.g you wouldnt make a special trip or expect a special collection(or want to pay a fee!) for a "one off" small item like a small battery, or lightbulb, or sealant gun for instance. It is so easy to "just this once" put it in the bin. Also not everybody has a car to take things to a tip. More should be done to promote recycling of ink cartridges, money from which could be used for good causes/offsetting waste disposal costs.</p>

I was told to complete a form on your website to have brake fluid and antifreeze collected. I could not find such a form so called your offices, the operator took all my details and said I would be telephoned a day or two before collection. This was in September 2016 and I still have not heard from you, the waste is still awaiting collection. I think your collection service needs to be improved.

I recently needed to clear my mothers housing assoc home following her death, so it could be returned to the assoc in an empty clean condition (although I am not obligated to do this) this involved removing some built in furniture, I was able to donate the furniture however the timber and plasterboard I removed I was unable to dispose of in the bins, so I took these to my local amenities site who would not take them unless I paid a fee??? I could understand it if I was a builder or someone being paid to dispose of rubbish in general, but all I was trying to do was return a house in a habitable state following the death of my mother, legally I am not obligated to do this, I could simply have left it up to them to clear it up themselves, my point is this: I see rubbish being dumped along our roads and countryside which then costs the council, the government and the tax payer huge amounts of money to collect and then clean up the area... only for more rubbish to be dumped as soon as this is done and you may catch only a fraction of fly tippers, surely it is far more cost effective to allow the free disposal of non business rubbish at the refuse sites than seeing people leave the site rather than pay a fee only to abandon the same stuff along the side of a road or hedgeback? firstly you lose the fee, and then have to pay hundreds if not thousands of pounds to send out men and vehicles to clear up abandoned fridges, beds, wardrobes etc and then employ yet more people to attempt to track down the culprits which is often impossible unless they are either seen in the act or leave some documentation identifying them, I was lucky I only had 5 bags of plasterboard bits to dispose of, but I saw others leaving without unloading various items when faced with a fee, which no doubt will be discovered in some ditch later in the week, I feel charging fees for domestic waste simply makes fly tipping more attractive, and we all know fly tipping is on the increase, councils don't have the resources to guard or install cameras on every layby, ditch or country lane and if you look at what is being dumped, a lot of it is not building rubbish, its domestic items, fridges, washers, carpets, sofas, ect the charging of fees I submit are driving this activity especially when only one in perhaps hundreds are ever caught.

If you don't provide a cheap service that is easy to use, please will either dump the item or pour it down the drain.

If you want people to dispose of hazardous household waste safely, you have to make it easy and affordable - then, if you make proper information about the process available, there is no excuse for disposing improperly. As things stand I could afford to pay a certain amount, and would willingly do so. But it's counterproductive if people can't afford to pay and feel they have no option but to dump things in the general rubbish. Another take on this is that perhaps we shouldn't have so much hazardous stuff available to buy. Sometimes you don't realize how bad something is until you've bought it and read the small print.

It would be very useful if Seamer Carr's had the facility for these types of waste.

It would be good if the currently available service was advertised. I had not heard it was available.

Better publicity of existing service is required. If you stop these facilities how would you recommend that householders should dispose of these type of waste

There needs to be a careful balance of understanding who existing customers receiving collection are, and the impact on the community of change - e.g. Are existing customers likely to fly tip if charging implemented, resulting in negative impacts on the community.

Need to have a means of collection for those unable to take to hwrc

Better publicity for the current collection service would reduce amount going in the bin!

I really appreciate the current collection service. My concern about charging for/stopping the service is that this might encourage people to seek other arguably unsafe methods of disposal. I do not drive, so a return trip to/from the nearest facility using public transport would involve 2 bus journeys, each way, (carrying hazardous waste). A round trip of approximately 1.5 hours.
I don't know what my religion or faith has to do with it!!! I believe that there should be facilities for this at Penny Pot Lane.
I think the key issue here is to not put in place a system that makes it hard for householders to dispose of their 'Hazardous Waste' otherwise I anticipate it will find its way into the normal waste cycle, which I do not consider to be environmentally ideal. The second issue is that any new system needs to ensure accessibility for all including people of limited motorability.
It should be possible to take all hazardous waste to a recycling / waste facility, otherwise residents will just put it in normal bin. However, there should be a free home collection service for those residents who do not have the ability to take items to the facility (ie have no car, unwell)
Not having a facility to accept this at the tip will have lead to most waste like this going in the general waste. It is essential to have this facility at the tip to enable this waste to be disposed of correctly.
More information required to decide on what is hazardous and how it may be disposed of.
Answers are to ensure residents do not dispose of hazardous wastes in ways which could harm public health and/or the environment. Charges could prove counterproductive. My main reason for responding to this consultation, is because it is unlikely that plastics are regarded as hazardous. They are lethal especially in our seas but can NYCC guarantee that the collection of plastic wastes will not blow around and end up in our rivers and our seas? A vast amount of plastics go to landfill but is that necessary? Can they not be turned into gas and oil? Has NYCC produced a briefing paper on the possibilities?
If the process is changed to HWRC with a charge for collection, an undertaking must be made to ensure that charges are not introduced for these items in the future.
The issue you have is when you start charging householders for trying to do their bit for the environment you start getting fly tippers who frankly can't be arsed which we've seen with even the smallest amounts of rubble generated from a garden tidy. I've experience the inconsistency of your helpful staff when one says yes to emulsion and other says no. Don't penalise those who make the effort to go to the recycle centres and are trying to do the right thing.
Persons having no transport should not be penalised for getting rid of toxic waste which is part of normal life
If you do not provide an adequate service the public will dispose of the hazardously
If you have to pay it will encourage fly tipping
No charge or many households would dump elsewhere
We do not like fly tipping
we take any waste we're not sure of to our local HWRC in Whitby for advice but know petrol will be collected.
already pay!!
I am a pensioner and may not be able to drive for much longer, so home collection remains important.
why change the system if it works as it is
why are you asking about religion?
What do we actually pay rates for? Too many personal details are asked for. Intrusive

We are Kettlewell with Starbotton Parish Council and have struggled to complete this survey sensibly as it is directed at individuals. We are concerned that you are considering charging or the collection of hazardous household waste. We are a relatively remote community and our nearest civic amenity site is a 30 mile round trip. Easy to use collection services are important to our parishioners.

Bentham Town Council believes that a free collection service at HWRCs would be used by most people, but not everyone has access to these sites and therefore a free collection service should be provided for the elderly & infirm or those without transport. Fly tipping is already a problem in Craven, without adding hazardous chemicals to the mix.

I found out about the waste collection service via a circular sent to Parish Councils. Previously, I disposed of waste products as shown in the survey and with the knowledge of the Waste Collection Centre Staff. Now that I know about it, I have used it for the first time and am waiting for the first collection; due this month. I think it counterproductive to make it more difficult to dispose of hazardous waste as many people would put it in their normal waste bin or dump it. Both potentially damaging to the environment. I think that taking them to a Waste site is preferable to collection because delays in collecting from home might encourage people not to bother. However, scrapping home collection will give problems to those who have difficulty accessing a site. Hope this helps.

no

Local facilities should be provided in Ripon. Driving further afield on a special journey negates the environmental benefit of sorting waste. Waste Disposal is one of the First Services I expect to be provided through the Council Tax System. More and more has been expected of households such as leaving bins at the pavement, fine sorting all waste, and the recent introduction of an additional fee for Green Waste is unwelcome. In providing these answers, I bear in mind that some households will resort to fly tipping and the like unless there is a reasonable local facility to dispose of waste in the correct manner.

No

I am concerned about a) people living in villages without own transport or someone to take waste to tip for them b) what lazy, selfish people will do if they don't know about free collection or if a charge is applied. I have neighbours who have transport and are able but will not make a trip to the tip and who will not follow guide to what NOT to put in communal recycling bins. :(

Advice should be given as to what must be done with the material that should not be put in the black bin. Also the hazardous collection service is poorly advertised with few people knowing of its existence.

I follow the instructions on containers

instructions on container

As we live in retirement flats many of the questions do not apply. I think it is a very important service for those who need it.

Keep out of way of children

Family looks to help me

At my age I do not use these things/ use a man who does

Additional Comments

Email 10/09/17 09:27

Please confirm that the email we sent at 09:11 today, will be considered as part of NYCC's consultation, on hazardous wastes.

Email 10/09/17 09:12

This is a postscript to our email of the 04 September 2017, a copy of which is pasted below and the same attachment is included here.

With this postscript, there is a second attachment with these details:-

From NATURE International weekly journal of science

<http://www.nature.com/nature/journal/v494/n7436/full/494169a.html?foxtrotcallback=true>

Vol. 494, Issue 7436, pp. 169-171, doi:10.1038/494169a

Published 14 Feb 2013 (online 13 Feb 2013)

Email 04/09/17

Classify plastic waste as hazardous

Extracts

"According to a [UN] hazard-ranking model [...] the chemical ingredients of more than 50% of plastics are hazardous", [ref. is given] (p.170, col. 1).

Additives from medical supplies can accumulate in the blood but the point isn't clear, e.g. does it mean body implants? [ref. is given] (p.170, col. 1).

"In the US, for instance, the Comprehensive Environmental Response, Compensation & Liability Act of 1980 would enable the EPA to clear the vast accumulations of plastic that litter the terrestrial, freshwater and marine habitats under US jurisdiction" [...] History shows that this approach works [...] Today, most plastic waste goes to landfills where chemicals leach [...] into the surrounding habitats", (p.170, col. 3).

It isn't clear how "the vast accumulations" of plastic waste can be removed from the environment, especially when it has sunk onto oceans floors and in other places, broken down into microscopic particles, having been exposed to prolonged sunlight.

We would be grateful if you could let us know what NYCC is currently doing, with all waste plastics. Questions

We have been informed that those collected for recycling, cannot be used for that purpose, if contaminated with black plastics.

- (1) Is that true and if so, what then happens to the collected plastics?
- (2) Is it true that plastics cannot be used to make the same products again, e.g. can old plastic bags be turned into new ones, old plastic windows into new ones and old guttering into new?
- (3) With plastic wrappings on foods, how much of that being collected for landfill or whatever, is blown around in strong winds, ending up in the countryside, rivers and our seas?
- (4) Is it possible to collect and destroy all plastics, e.g. by turning all into gas and oil?

NB We have attached details recently sent to organisations concerned about plastic pollution in our seas. If requested to do so, we could look up details from a Parliamentary Select Committee which has examined that issue, e.g. one academic witness said approximately 10% of the weight of the average seabird in the English Channel is plastic. We understand that attention is now turning to pollution of our soils and freshwaters, e.g. from dusts as plastics breakdown in sunlight.

The Town Council considered your letter at their meeting on Monday evening.

They have asked me to send their concern should you cease to provide home collections or charge for home collections as they felt fly-tipping would increase in the area. The refuse site in Selby has reduced its opening hours and it is difficult to visit the site during the day if you work full time.

Councillors will respond via the consultation detailed on the poster.

Members of the Town Council would like to make the following points in regard to the consultation on disposing of hazardous waste.

It is the firm belief of members, that any restrictions on disposal of waste only leads to greater amounts of 'Fly Tipping' be that on private land or otherwise. Neither of which is acceptable.

Waste disposal needs to be made as easy as possible.

Individual Councillors may be going to complete the questionnaire, but the Council as a body wishes you to note it's response, detailed above, which does not fit with the questionnaire.

On behalf of the Council

I am not happy with some of the questions asked in the questionnaire & so did not finish completing it.

In principle, the proposed strategies are fine, but no provision appears to be made for those households unable to drive to a HWRC (e.g. the elderly, the infirm, the financially challenged). Furthermore, unless ALL HWRCs are equipped to accept all hazardous waste materials, residents will be less inclined to make the journey to those which do. I can envisage an increase in fly tipping, which would be potentially very dangerous.

Hello, thank you for the attached, would you please explain how this fits in with collections by Selby DC, regards

Would be better if we could have bigger bins for families of 4 and over the about of council tax we pay and if the bin men would stop dragging the bins in between the cars and scratching them try fixing the problems every house hold has with waste disposal before trying more waste problems

Equality impact assessment (EIA) form: evidencing paying due regard to protected characteristics

(Form updated May 2015)

Hazardous Household Waste collection service provided at the Household Waste Recycling Centres

If you would like this information in another language or format such as Braille, large print or audio, please contact the Communications Unit on 01609 53 2013 or email communications@northyorks.gov.uk.



যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান, তাহলে দয়া করে আমাদেরকে বলুন।

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔

Equality Impact Assessments (EIAs) are public documents. EIAs accompanying reports going to County Councillors for decisions are published with the committee papers on our website and are available in hard copy at the relevant meeting. To help people to find completed EIAs we also publish them in the Equality and Diversity section of our website. This will help people to see for themselves how we have paid due regard in order to meet statutory requirements.

Name of Directorate and Service Area	BES Waste & Countryside Services
Lead Officer and contact details	Andy Holmes ext 2357
Names and roles of other people involved in carrying out the EIA	Tony Norris ext 2512
How will you pay due regard? e.g. working group, individual officer	Working Group- Hazardous Household Waste Project Group
When did the due regard process start?	18 August 2016

Section 1. Please describe briefly what this EIA is about. (e.g. are you starting a new service, changing how you do something, stopping doing something?)

All 20 of our HWRCs already accept various types of Household Hazardous Wastes (HHW) such as car batteries, CRT/TVs, household batteries, fluorescent tubes and 7 also accept cement bonded asbestos; however the County Council also currently provides a monthly collection from residents' homes for other types of HHW. The collections are provided free of charge for residents. In 2016-17, a total of 424 requests for collection were received. Monthly collections mean some customers are waiting up to 6 weeks for a collection to take place.

Examples of HHW collected from residents' homes include white spirit, paint (not water based), paint brush cleaners, stain removers, drain cleaners, glues, photographic chemicals, pesticides, insecticides, lawn treatments, fungicides, weed killers, wood preservatives, antifreeze, brake fluid and lubricants.

This monthly collection service is a service we do not have a duty to provide and so we have critically assessed it to establish whether it should still continue, cease, or operate in a different way.

The recommended option is for that all HWRCs accept all of these wastes within the residual waste containers and collection from residents' homes of these waste is stopped, resulting in £25k per year (est.) savings. Residents will have access to disposal facilities 6 days per week.

Section 2. Why is this being proposed? What are the aims? What does the authority hope to achieve by it? (e.g. to save money, meet increased demand, do things in a better way.)

This option will allow the council to fulfil its statutory duty to arrange for places to be provided at which residents may deposit their household waste free of charge whilst improving the service for customers as they will not have to wait up to 6 weeks for a collection and reducing costs by £25K.

Section 3. What will change? What will be different for customers and/or staff?

The recommended option requires residents to take their hazardous household waste to the nearest available HWRC.

Section 4. Involvement and consultation (What involvement and consultation has been done regarding the proposal and what are the results? What consultation will be needed and how will it be done?)

A public consultation exercise has been carried out between 10th July and 2nd October 2017 to seek the views of residents about how we can help them dispose of HHW. This considered a number of key issues for residents relating to a number of options for delivering the service including:

- Accepting HHW at the HWRCs
- Charging for home collection service for some or all types of wastes

- Ceasing to provide a home collection service for some or all types of HHW.

In summary 424 responses to the consultation have been received. Of those an average of:

- 32% have never needed to dispose of these types of waste
- 34% place these type of waste in their normal household bin
- 24% dispose of these wastes at the HWRCs

Only 44 (10%) of respondents have used the current HHW collection service. The majority of respondents (72%) are unaware of the current service; of those aware of the service 51% had found out about it at the HWRCs. 85% of those using the service are very satisfied / satisfied with the service they received. Of those aware of the current collection service 66% had previously tried to dispose of these types of waste at an HWRC.

Respondents were also asked “Currently we do not accept such hazardous waste at our HWRCs. If you could, would you take these wastes to an HWRC if facilities were available to accept them?” Overwhelmingly 96% responded yes to this and 58% said that it is reasonable to cease the home collection service if we provide a free service at the HWRCs. 56% thought it reasonable to charge for the home collection service if it is provided in this case.

63% thought it reasonable to cease the home collection service for less HHW, such as paints and paint related materials, if we provide a free service for them at all 20HWRCs. 58% thought it reasonable to charge for the home collection service for less HHW if we provide a free service for them at the HWRCs.

36% thought it reasonable to cease the home collection service if we provide a free service at some (7) of our HWRCs for HHW. 39% thought it reasonable to charge for the home collection service if it is provided in this case.

40% thought it reasonable to cease the home collection service for less HHW if we provide a free service for them at some (7) of our HWRCs. 40% thought it reasonable to charge for the home collection service for less HHW if we provide a free service for them at some (7) of the HWRCs.

Whilst only 34% said they would be prepared to pay for the collection of these types of waste, 46% thought it unreasonable for us to charge. 42% thought £10 would be a reasonable charge for collection of 7 items of HHW. The average cost of a collection in 2016-17 was £47, so charges at this level would not enable us to recover our costs.

24% would be prepared to wait a week, 39% 2 weeks and 28% a month for a collection.

The consultation also included the opportunity to comment further on HHW. Comments have also been received separately from the consultation questionnaire itself. The main themes of the comments are:

- Lack of knowledge of what constitutes hazardous waste and lack of information about what to do with hazardous wastes.
- The potential for fly tipping of these materials if they are incorrectly disposed of due to charging or limited service provision
- Concerns about charging for collection of these wastes
- Accessibility to the service for those unable to take their waste to the HWRCs, need for the provision of a collection service
- Provision of the service at the HWRCs allowing opportunity to dispose of these wastes easily and in comparison to the collection service would be more cost

effective

- Concerns regarding accessibility if the service is provided only at some HWRCs.

Section 5. What impact will this proposal have on council budgets? Will it be cost neutral, have increased cost or reduce costs?

Please explain briefly why this will be the result.

The service cost £27,735 (2016/2017) it is expected by stopping collections from residents homes that savings will be £25 k

Section 6. How will this proposal affect people with protected characteristics?	No impact	Make things better	Make things worse	Why will it have this effect? Provide evidence from engagement, consultation and/or service user data or demographic information etc.
Age	✓			<p>This will meet our Statutory duty to provide facilities where residents can dispose of their household waste. A collection service will not be available, this may affect residents who are unable to access the HWRCs. Collection services are the responsibility of the District/Borough Councils</p> <p>The County Councils HWRC policy 17 offers an option for residents unable to access the service directly themselves.</p> <p>Policy 17 - North Yorkshire County Council will allow neighbours, family, friends and charitable organisations, to deliver other residents household waste to HWRCs in accordance with published guidelines</p>
Disability	✓			<p>This will meet our Statutory duty to provide facilities where residents can dispose of their household waste. A collection service will not be available, this may affect residents who are unable to access the HWRCs. Collection services are the responsibility of the District/Borough Councils</p> <p>The County Councils HWRC policy 17 offers an option for residents unable to access the service directly themselves.</p> <p>Policy 17 - North Yorkshire County Council will allow neighbours, family, friends and charitable organisations, to</p>

				deliver other residents household waste to HWRCs in accordance with published guidelines
Sex (Gender)	✓			
Race	✓			
Gender reassignment	✓			
Sexual orientation	✓			
Religion or belief	✓			
Pregnancy or maternity	✓			
Marriage or civil partnership	✓			

Section 7. How will this proposal affect people who...	No impact	Make things better	Make things worse	Why will it have this effect? Provide evidence from engagement, consultation and/or service user data or demographic information etc.
..live in a rural area?	✓			The county council has 20 HWRCs across the County which meet its HWRC Policy 1 - North Yorkshire County Council will locate Household Waste Recycling Centres across the county on the basis that a minimum of 95% of the public live within 20 minutes drive time of a facility.
...have a low income?	✓			There may be additional travel expenses to take the wastes to the HWRCs but these will be relatively small

Section 8. Will the proposal affect anyone more because of a combination of protected characteristics? (e.g. older women or young gay men) State what you think the effect may be and why, providing evidence from engagement, consultation and/or service user data or demographic information etc.

No

Section 9. Next steps to address the anticipated impact. Select one of the	Tick
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following options and explain why this has been chosen. (Remember: we have an anticipatory duty to make reasonable adjustments so that disabled people can access services and work for us)	option chosen
1. No adverse impact - no major change needed to the proposal. There is no potential for discrimination or adverse impact identified.	✓
2. Adverse impact - adjust the proposal - The EIA identifies potential problems or missed opportunities. We will change our proposal to reduce or remove these adverse impacts, or we will achieve our aim in another way which will not make things worse for people.	
3. Adverse impact - continue the proposal - The EIA identifies potential problems or missed opportunities. We cannot change our proposal to reduce or remove these adverse impacts, nor can we achieve our aim in another way which will not make things worse for people. (There must be compelling reasons for continuing with proposals which will have the most adverse impacts. Get advice from Legal Services)	
4. Actual or potential unlawful discrimination - stop and remove the proposal – The EIA identifies actual or potential unlawful discrimination. It must be stopped.	
Explanation of why option has been chosen. (Include any advice given by Legal Services.) This meets our statutory requirements and reduces costs whilst providing an improved service	

Section 10. If the proposal is to be implemented how will you find out how it is really affecting people? (How will you monitor and review the changes?)

Customer feedback, complaints etc.

Section 11. Action plan. List any actions you need to take which have been identified in this EIA, including post implementation review to find out how the outcomes have been achieved in practice and what impacts there have actually been on people with protected characteristics.

Action	Lead	By when	Progress	Monitoring arrangements
Monitor customer feedback/complaints	TN	From 01/04/18		

Section 12. Summary Summarise the findings of your EIA, including impacts, recommendation in relation to addressing impacts, including any legal advice, and next steps. This summary should be used as part of the report to the decision maker.

This will meet our Statutory duty to provide facilities where residents can dispose of their household waste. A collection service from residents' homes will not be available; this may affect residents who are unable to access the HWRCs; however the County Council allows family, neighbours and friends to bring waste to the HWRCs on behalf of residents.

Section 13. Sign off section

This full EIA was completed by:

Name: Andy Holmes

Job title: Service Improvement Officer

Directorate: BES

Signature: *A Holmes*

Completion date:

Authorised by relevant Assistant Director (signature): *Ian Fielding*

Date: 06.11.2017