

Health and Wellbeing Board

North Yorkshire



Pharmaceutical Needs Assessment

Wednesday 6th September 2017

Presented by: Lincoln Sargeant, Director of Public Health

Summary:

The Health and Well-being Board has a statutory duty to produce a Pharmaceutical Needs Assessment (PNA) every three years. A PNA describes what pharmacy services are currently available in North Yorkshire and what services might be needed in the future. The document is used to inform decisions on whether changes need to be made to opening times of pharmacies or if new pharmacies or services are required.

The Public Health team are carrying out the PNA on behalf of the Health and Wellbeing Board, and this report describes the process that is underway to update the 2018-21 PNA by March 2018.

Which of the themes and/or enablers in the North Yorkshire Joint Health & Wellbeing Strategy are addressed in this paper?

[Please tick as appropriate]

Themes	✓
Connected Communities	✓
Start Well	✓
Live Well	✓
Age Well	✓
Dying Well	✓
Enablers	
A new relationship with people using services	
Workforce	
Technology	
Economic Prosperity	

How does this paper fit with other strategies and plans in place in North Yorkshire?

Links primarily to the Joint Health and Wellbeing Strategy.

What do you want the Health & Wellbeing Board to do as a result of this paper?

- To endorse the next steps
- To identify who will approve the draft PNA on behalf of the Board prior to formal consultation in November



Report to the North Yorkshire Health and Wellbeing Board
North Yorkshire Pharmaceutical Needs Assessment (PNA)

1.0 Purpose of report:

- To update the board on progress made with the PNA
- To seek endorsement from the Board on the next steps
- To identify who will approve the draft PNA on behalf of the board prior to formal consultation

2.0 Background

The Health and Wellbeing Board has a statutory duty to produce a Pharmaceutical Needs Assessment (PNA) every three years. A PNA describes what pharmacy services are currently available in North Yorkshire and what services might be needed in the future. The document is used to inform decisions on whether changes need to be made to opening times of pharmacies or if new pharmacies or services are required.

Decisions on whether to open new pharmacies or make any changes are made by NHS England who review the application and decide if there is a need for a new pharmacy in the proposed location. When making the decision NHS England is required to refer to the local PNA. As these decisions may be appealed and challenged via the courts, it is important that PNAs comply with regulations and that mechanisms are established to keep the PNA up-to-date. There is also a requirement for NHS England to consult Health and Wellbeing Boards when applications are made to changes pharmacy services e.g. a new pharmacy, or closure, relocation or change in ownership of an existing pharmacy.

The Public Health team are leading the PNA on behalf of the Health and Wellbeing Board.

3.0 Development of the 2018-21 PNA

A PNA steering group has been established to lead the PNA and a project plan is in place. The group includes representatives from the Local Medical Committee (LMC), NHS England, Community Pharmacy North Yorkshire (CPNY), Healthwatch and City of York and North Yorkshire Public Health teams.

The final PNA has to be approved by the Health and Wellbeing Board and published by the end of March 2018, and to achieve this the review has been divided into four stages:

Stage one: Stakeholder engagement. An eight week engagement exercise was launched at the end of May to gather feedback on the provision and availability of pharmacies and pharmacy services. The engagement also aimed to identify whether there might be any potential future plans or changes that could impact on the need for pharmacies. Four surveys were devised as follows:

- Users/potential users of pharmacies
- Pharmacies
- Health and Social Care Providers
- Strategic Partners (including CCG's)

Stage two: Data analysis and drafting the report. (July to October) This includes reviewing the demography of North Yorkshire to identify where the need for pharmacy services is and mapping the availability of pharmacies including opening times, location and services commissioned.

Stage three: Consultation on the draft PNA. (November and December) The Health and Wellbeing Board has to carry out a 60 day statutory formal consultation period where a number of agencies must be given the opportunity to consult on the draft PNA. These agencies include the CCG's, Healthwatch, NHS Mental Health Trusts, NHS Acute Trusts, pharmacies and dispensing practices, NHS England, neighbouring Health and Wellbeing Boards CPNY and the LMC.

Stage four: Production and approval of the final report. (January to March 2018) The final PNA will be brought to the Health and Wellbeing Board on the 23rd March 2017 for final approval and sign off. A process must also be agreed for the Health and Wellbeing Board to review future pharmacy applications and produce supplementary statements to the PNA where necessary.

4.0 Feedback from the engagement exercise

A good response was received from a range of stakeholders across North Yorkshire through four surveys. The number of responses received were as follows:

	2017	2014
General public/pharmacy users	375	117
Strategic partners	12 (including all local CCGs)	10
Health and Social Care Providers	37	31 (included 1 pharmacy)
Pharmacies	50	no separate pharmacy questionnaire last time

NB the previous PNA results also included York services/residents.

In addition to the surveys feedback was gathered through focus groups including the older people's forum and disability forums to ensure the needs of key groups were represented.

5.0 Early findings

Analysis of the data is currently taking place to summarise the demographics and the health needs of North Yorkshire and any implications on the need for pharmacies. This includes mapping the provision of pharmacies, their opening times, population density and travelling distance from a pharmacy. We are also consulting with neighbouring Health and Wellbeing Boards about services provided in their areas which may affect the pharmaceutical needs in North Yorkshire.

Analysis is still underway but key highlights so far include:

- There are currently 113 community pharmacies in North Yorkshire and 48 dispensing practices
- Feedback from users highlighted that there is overall general satisfaction about pharmacies in North Yorkshire in relation to services provided and the choice of pharmacies. However there were some concerns raised about access on a Sunday and bank holiday. This will be explored further in the analysis to identify whether any gaps do exist.
- Pharmacists and some strategic partners expressed concerns about national funding changes to pharmacy contracts and the potential impact this may have in the future
- Pharmacies provide a wide range of services but feedback from users and stakeholders suggests there is a need for better promotion of the services available
- There was feedback about medication not being available at pharmacies when collecting prescriptions. Patients reported having to make repeat visits and it was also raised as an issue for health and social care providers requiring urgent medication e.g. end of life care drugs
- There is a recognition of potential benefits to closer working across the system between pharmacies, primary care and local communities, and in particular the role pharmacies can play in preventing inappropriate visits to GP's and A&E. Alongside the PNA there is currently a national consultation relating to medicines for self-limiting conditions that are currently prescribed for many patients but are also available 'over the counter'.
<https://www.engage.england.nhs.uk/consultation/items-routinely-prescribed/>

6.0 Next steps

The PNA is being written over the next two months and a draft will be available for consultation at the end of October. The Health and Wellbeing Board will then need to consult with stakeholders on the draft for 60 days during November and December.

As this timescale does not fit in with meeting dates of the Health and Wellbeing Board it is proposed that a representative of the Board is identified to review the draft before it is sent out for the formal 60 day consultation.

The final draft will be presented to the Board on 25th March 2018 for approval and sign off.

Lincoln Sargeant

Director of Public Health